



Public Notice: Launch of the New Call and Contact Centre Number

The Merafong City LM is excited to announce that there is a new Centralized Call and Contact Centre number that will be used effective from 28 October 2021. The following is the number to be called to report service requests and complaints:

0860 256 256

This is another way to make reporting your service requests and complaints more convenient while ensuring you get assistance in a timely manner.

Community members can now report **sewer, water, electricity and other service interruptions** by calling this number from Sundays to Mondays 24 hours a day and Saturdays 6am to 6pm.

Community members who are unable to make calls using the **0860 256 256** number are encouraged to use the Merafong City LM WhatsApp number which is **082 516 0794** on **Mondays to Fridays between 07h30 and 16h00.**

The launch of the Centralized Call and Contact Centre will be led by the Executive Mayor Cllr Mogomotsi Sello and it will be held as follows:

Date : Friday 29 October 2021

Venue: Merafong City's Call and Contact Centre

Time : 08h00

Issued by the Office of the Acting Municipal Manager

28 October 2021