



RAND WATER

HEAD OFFICE

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Reference: Implementation of water restrictions
Enquiries: Simon Xaba, General Manager Operations
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The Chief Operating Officers,
Head of Departments,
General Managers
Technical Managers
Rand Water Municipal Customers

Attention: All customers

Dear Sir/Madam

IMPLEMENTATION OF STAGE 2 WATER RESTRICTIONS ON ALL BULK CUSTOMER METERS

Our letter dated 14 September 2022 regarding a request to reduce water consumption refers;

Rand Water has noted over the last 2 weeks that water consumption had increased significantly resulting in a decline of the overall reservoir storage capacity from 52% to 38%. This has necessitated that Rand Water implements, with immediate effect, stage 2 (30%) restrictions on several high consuming customer meters within each municipality, in order to reduce the current high consumption.

These restrictions are to ensure that the overall reservoir storage capacity is restored back to 60%. Implementation will occur across the five systems i.e. Eikenhof, Palmiet, Mapleton, Zawrkojes and Vereeniging Vanderbijl Park Sasolburg (VVS) systems. A list of affected meters, per municipality, will be sent to all customers indicating the targeted reduced flow rate per meter. The restrictions will be monitored every 2 weeks and adjusted where required.

Rand Water hereby requests consumers to reduce water consumption by only using water for basic essentials to prevent the implementation of further stages.

Yours sincerely

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Mahlomola Mehlo
Chief Operating Officer