MERAFONG CITY LOCAL MUNICIPALITY



Service Delivery and Budget Implementation Plan (SDBIP)

for Q1 - 07/2024 - 09/2024

Table of Contents

1.	INTRODUCTION	3
2.	LEGISLATIVE REQUIREMENTS	3
3.	PERFORMANCE MANAGEMENT OVERVIEW AND PROCESSES	4
4.	THE SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN	4
5.	PERFORMANCE AND SUPPORTING INFORMATION	4
	5.1 Assessment methodology	4
6.	NON-FINANCIAL PERFORMANCE ANALYSIS	6
	6.1. Goal 1: To Provide Basic Service Delivery	6
	6.2. Goal 2: To Promote Local Economic and Social Development	7
	6.3. Goal 3: Provision of Institutional Development and Transformation	7
	6.4. Goal 4: To Provide Municipal Financial Viability and Management	7
	6.5. Goal 5: To Provide Good Governance and Public Participation	8
	6.6. Goal 6: To Provide an Integrated Spatial Development Framework	8
	7. Revenue and Expenditure	8
8.	Evaluation of Service Providers	9
9.	Service Delivery and Budget Implementation Plan	14
	Goal 1: To Provide Basic Service Delivery	14
	Project Implementation	23
	Projects: Waste Water	23
	Projects: Water	25
	Projects: Roads and Stormwater	25
	Projects: Facilities	29
	Projects: Electricity	30
	Goal 2: To Promote Local Economic and Social Development	31
	Goal 3: Provision of Institutional Development and Transformation	41
	Goal 4: To Provide Municipal Financial Viability and Management	48
	Goal 5: To Provide Good Governance and Public Participation	54
	Goal 6: To Provide an Integrated Spatial Development Framework	59
10.	MOTIVATION	66
11.	COMMUNICATIONS IMPLICATIONS	66
12.	OTHER DEPARTMENTS CONSULTED	66
13.	RECOMMENDATIONS	66

1. INTRODUCTION

This quarterly performance report is informed by the Service Delivery Budget Implementation Plan (SDBIP) as approved by Council on 25 June 2024. The report reflects the performance of the Municipality as measured against the performance indicators and targets of the Integrated Development Plan (IDP) and Service Delivery Budget Implementation Plan (SDBIP) for 2024 / 2025 Financial Year.

The Municipality achieved an overall performance of **65.04** % on the implementation of its Service Delivery Budget Implementation Plan (SDBIP) for the quarter under review compared to **74**% in the previous year.

Table 1: Regional outcomes aligned to Key Peformance Areas/Goals

STRATEGIC KEY PERFORMANCE AREA	REGIONAL OUTCOMES
Goal 1: To Provide Basic Service Delivery	Outcome 1: Basic Service Delivery Improvement
	Outcome 5: Safe Communities
	Outcome 6: Educated Communities
Goal 2: To Promote Local Economic and Social	Outcome 7: Healthy Communities
Development	Outcome 10: Socially Cohesive Communities
	Outcome 11: Reduce Unemployment
	Outcome 12: Economic Development
Cool 2: Provision of Institutional Development and	Outcome 3: Skilled, Capacitated, Competent and
Goal 3: Provision of Institutional Development and	Motivated Workforce
Transformation	Outcome 14: Institutional Planning and Transformation
Goal 4: To Provide Municipal Financial Viability and	Outcome 13: Robust Financial Administration
Management	Categorie 10. Respect mandal / tallimetration
Goal 5: To Provide Good Governance and Public	Outcome 2: Accountable Municipal Administrative
Participation	Outcome 4: Ethic Administrative and Good Governance
Goal 6: To Provide an Integrated Spatial Development	Outcome 8: Sustainable Environment
Framework	Outcome 9: Build Spatially Integrated Communities

2. LEGISLATIVE REQUIREMENTS

In terms of Section 41 of the Municipal Systems Act, 2000 a Municipality must in accordance with its performance management system and any regulations and guidelines that may be prescribed, monitor measure and review performance at least once a year. In terms of Section 7 of Municipal Planning and Performance Management Regulations, 2001 a municipality must develop a performance management system which complies with the requirements of the Act. Furthermore, Section 13 of the said regulation requires the municipality to monitor measure and review its performance at least twice a year.

The report is further submitted in terms of the provisions of the Municipality's Performance Management Framework which was adopted in accordance with the provisions of Regulations 8 of the Local Government: Municipal Planning and Performance Management Regulations, 2001. The Municipality's Performance Management Framework describes and represents how the municipality's cycle and processes of performance planning, monitoring, measurement, review, reporting and improvement will

be conducted, organized, and managed, including determining the roles of the different role players, in accordance with the provisions of Regulation 7 (1) of Regulations.

3. PERFORMANCE MANAGEMENT OVERVIEW AND PROCESSES

To improve on performance planning, implementation, measurement and reporting, the municipality implemented the following actions:

- The Integrated Development Plan (IDP) was developed for 2021 2026 to give way to the 2023
 / 2024 SDBIP;
- The 2024 / 2025 Budget, as informed by the IDP priorities, informed the Service Delivery and Implementation Plan (SDBIP).

4. THE SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN

The organisational performance is evaluated by means of a Municipal Scorecard comprising of the SDBIP. The SDBIP is a management and implementation tool which sets in-year performance information such as quarterly service delivery and monthly budget targets, and links each service delivery output to the budget, thus providing credible management information and a detailed plan on how the municipality will provide services. It is a plan that converts the IDP and Budget into measurable targets and objectives. It also allocates responsibility to Departments to deliver the services in terms of the IDP and Budget.

The MFMA Circular No.13 prescribes that: The IDP and budget must be aligned; the budget must address the strategic priorities; the SDBIP should indicate what the municipality is going to do during the next 12 months; and the SDBIP should form the basis for measuring the performance against goals set during the budget /IDP processes. This report complies with the above prescripts.

5. PERFORMANCE AND SUPPORTING INFORMATION

Performance is measured based on the actual performance and evidence provided for the specific indicator. The evidence is manually submitted to the PMO as first level of assurance after which a report is sanctioned by management as a second level of assurance. The report has been submitted to Internal Audit as a third level of assurance after which their report was submitted to the Performance Audit Committee who report to Council.

The overall assessment of actual performance against targets set for the Key Performance Indicators, as documented in the SDBIP, is illustrated in terms of the following assessment methodology aligned with the 2-point measuring scale in accordance with the Municipal Performance Regulations, Regulation 805 of 2006 read with Regulation 21 of 2014.

5.1 Assessment methodology

A two-point rating scale is used, i.e. targets are either fully achieved or not achieved.

- Targets are fully achieved
- Targets are not achieved

Table 2: Number of Achieved and not Achieved Targets

Goal & Outcome	Number of Targets	Targets Achieved	% Achieved	Targets Not Achieved	% Not Achieved
Goal 1: To Provide Basic Service Delivery	41	14	34.15 %	14	34.15 %
Outcome 1: Basic Service Delivery Improvement	41	14	34.15 %	14	34.15 %
Goal 2: To Promote Local Economic and Social Development	20	16	80.00 %	1	5.00 %
Outcome 5: Safe Communities	3	3	100.00 %	0	0.00 %
Outcome 6: Educated Communities	3	3	100.00 %	0	0.00 %
Outcome 7: Healthy Communities	4	2	50.00 %	0	0.00 %
Outcome 10: Socially Cohesive Communities	6	4	66.67 %	1	16.67 %
Outcome 11: Reduce Unemployment	2	2	100.00 %	0	0.00 %
Outcome 12: Economic Development	2	2 2 100.00 % 0		0	0.00 %
Goal 3: Provision of Institutional Development and Transformation	18	16	88.89 %	1	5.56 %
Outcome 3: Skilled, Capacitated, Competent and Motivated Workforce	10	8	80.00 %	1	10.00 %
Outcome 14: Institutional Planning and Transformation	8	8	100.00 %	0	0.00 %
Goal 4: To Provide Municipal Financial Viability and Management	19	9	47.37 %	5	26.32 %
Outcome 13: Robust Financial Administration	19	9	47.37 %	5	26.32 %
Goal 5: To Provide Good Governance and Public Participation	11	10	90.91 %	1	9.09 %
Outcome 2: Accountable Municipal Administrative	6	5	83.33 %	1	16.67 %
Outcome 4: Ethic Administrative and Good Governance	5	5	100.00 %	0	0.00 %
Goal 6: To Provide an Integrated Spatial Development Framework	14	14	100.00 %	0	0.00 %
Outcome 8: Sustainable Environment	5	5	100.00 %	0	0.00 %
Outcome 9: Build Spatially Integrated Communities	9	9	100.00 %	0	0.00 %

Table 3: Overall Organisational Performance for each outcome

Outcome	Number of Targets	Targets Achieved	Targets Not Achieved	% Achieved	
Outcome 1: Basic Service Delivery Improvement	41	14	14	34.15 %	
Outcome 2: Accountable Municipal Administrative	6	5	1	83.33 %	
Outcome 3: Skilled, Capacitated, Competent and Motivated Workforce	10	8	1	80.00 %	
Outcome 4: Ethic Administrative and Good Governance	5	5	0	100.00 %	
Outcome 5: Safe Communities	3	3	0	100.00 %	
Outcome 6: Educated Communities	3	3	0	100.00 %	
Outcome 7: Healthy Communities	4	2	0	50.00 %	
Outcome 8: Sustainable Environment	5	5	0	100.00 %	
Outcome 9: Build Spatially Integrated Communities	9	9	0	100.00 %	
Outcome 10: Socially Cohesive Communities	6	4	1	66.67 %	
Outcome 11: Reduce Unemployment	2	2	0	100.00 %	
Outcome 12: Economic Development	2	2	0	100.00 %	
Outcome 13: Robust Financial Administration	19	9	5	47.37 %	
Outcome 14: Institutional Planning and Transformation	8	8	0	100.00 %	

6. NON-FINANCIAL PERFORMANCE ANALYSIS

The performance of the respective goals aligned with the 14 district outcomes is explained in detail below. Out of the **123** planned organisational targets, **79** where achieved while **22** targets did not achieve. The performance on the respective goals is discussed below.

6.1. Goal 1: To Provide Basic Service Delivery

This goal comprises of **41** indicators, aligned to the 14 national and provincial outcomes. The average overall performance achieved on this goal is **34.15** % for the quarter under review compared to 65% of the previous financial year.

The electrical team deals with a lot of queries relating to theft and vandalism each month that takes up most of the man hours required to perform planned maintenance. At the same time, where theft occurs there is renewal of infrastructure that is not in line with the planned maintenance plan as approved.

The section has a plan to implement mini projects by external service providers that will focus mainly on the planned activities per the maintenance plan. Inspections and maintenance were done on the identified assets.

The inspection and rectification of the pre-paid meters in most partes of the City is still a challenge due to the following:

- 1. Restriction of access to households and premises
- 2. Most of the meter installations are pole mounted hence a dedicated cherry-picker is required for improve the efficiency of the programme.
- 3. With regards to projects Eskom is delaying the construction or the actual work to be done
- 4. Repairs to vandalized infrastructure hamper the programme due to the dedication of Personnel to restoration of supply demand.townships and into the substation and pump-stations.

Extension of services in issuing of wheelie bins could not be implemented due to shortage of bins. Solid Waste Section is embarking on consultation with the affected ward councilors and relevant portfolio Head to intervene in resolving the matter, on facilitation of the consultation and engagements with affected communities for the roll-out of the issuing of the 240L Wheelie Bins.

6.2. Goal 2: To Promote Local Economic and Social Development

This goal comprises of **20** indicators, aligned to the 14 national and provincial outcomes. The average overall performance achieved on this goal is **80.00** % for the quarter under review compared to 82% of the previous financial year.

6.3. Goal 3: Provision of Institutional Development and Transformation

This goal comprises of **18** indicators, aligned to the 14 national and provincial outcomes. The average overall performance achieved on this goal is **88.89** % for the quarter under review compared to 83% of the previous financial year.

6.4. Goal 4: To Provide Municipal Financial Viability and Management

This goal comprises of **19** indicators, aligned to the 14 national and provincial outcomes. The average overall performance achieved on this goal is **47.37** % for the quarter under review compared to 53% of the previous financial year.

Challenges in achieving planned targets

Furthermore, the Municipality is still struggling with cashflow management resulting in poor payment of service providers against provisions of Section 65 of the MFMA whereby creditors are to be paid within 30 days.

The Municipality is still experiencing high water and electricity losses.

Mitigations to improve performance

The 2024/2025 funded budget was successfully prepared, submitted to council and adopted by council within the prescribed timeframe. The budget recorded the reduction in the deficit to a surplus.

The municipality revenue collection rate is below the expected rate, however measures are being implemented to increase the revenue collection through implementation of prepaid meters and implementation of debt incentive scheme.

Sesmile appointed by Cogta has replaced over 100 meters LPU to assist in addressing the high water losses.

The municipality has begun using electricity and water as collection tools by installing smart meters for Large Power Users (LPUs). Securing funding for the rollout of smart prepaid meters should be a priority. The municipality should actively pursue the National Treasury smart meter grant or explore other funding opportunities to accelerate the installation of prepaid meters for residential users.

The Municipality collection rate is far below the expected 85%. The municipality must focus on improving its collection rate by enforcing stricter credit control policies and actively engaging with residents to encourage timely payment. Improving data collection and analysis, particularly by tracking collection rates by ward, will allow the municipality to identify problem areas and target interventions more effectively.

6.5. Goal 5: To Provide Good Governance and Public Participation

This goal comprises of **11** indicators, aligned to the 14 national and provincial outcomes. The average overall performance achieved on this goal is **90.91** % for the quarter under review compared to 92% of the previous financial year.

6.6. Goal 6: To Provide an Integrated Spatial Development Framework

This goal comprises of **14** indicators, aligned to the 14 national and provincial outcomes. The average overall performance achieved on this goal is **100.00** % for the quarter under review compared to 93% of the previous financial year.

7. Revenue and Expenditure

Quartely operating revenue amounted to **R 681 970 024.00** against the budgeted revenue of **R 675 615 000.00**. Actual receipts as reflected in the cash flow statement for 2024 / 2025 amounted to **R 3 579 460.00**.

The Municipality spent an amount of **R 23 474 272.00** on capital projects, which is **66.00%** of the planned budget and **14.00%** of the total budget.

The total operational revenue recognised for the 2024 / 2025 amounts to **R 681 970 024.00** representing of the total revenue collected to date (excluding capital revenue). The total operating expenditure for the financial year amounts to **R 437 873 000.00**.

The total employee-related costs including councilors' remuneration is **20.76** % of the total operating expenditure incurred by the end of the financial year. The interest is mainly contributed by the debt that the Municipality owes to Rand Water and Eskom that is **R 27 227 000.00**.

The bulk purchases of **R 126 455 000.00** are the main cost driver which amount to **28.88** % of the expenditure incurred. The major portion of equitable share is utilised for Eskom and Rand Water.

The municipality's total outstanding debtors amounted to **R 5 892 893 000.00** at the end of the financial year compared with the **R 4 620 953 000.00** the previous financial year. The amount of debtors **R 1 271 940 000.00** which grew in the current financial year represents cash that was not collected from rate payers and consumers. Had this money been collected the debtors of the municipality would have been serviced and service delivery would have improved. It is important that the current revenue enhancement strategies be tailored to collect these arrears and improve the working capital situation of the municipality.

8. Evaluation of Service Providers

In compliance with section 46 (1)(a) of the Municipal Systems Act, the following table reflects the performance of external service providers utilized during this quarter for the year under review for the implementation of projects as approved in the IDP.

Project No.	Project Description	ription Appointed Consultant		Appointed Contractor	Average Score	Comments					
Waste Wa	Waste Water										
P787	Installation of Zone Meter and PRV	-	-	-		Appointment of consultant not done					
P763	Upgrading & Rehabilitation of Wedela WWTW	TKQ Consulting (Pty) Ltd	4 - Very Good	ZM and Nikiwenono Construction		n/a					
P777	Foundation Stabilization of Addata Reservoir	Lihuzu Projects (Pty) Ltd	3- Good	VTR Construction CC	3- Good	n/a					
P784	Merafong Water and Sanitation	-	-	-		Appointment of consultant to done in quarter 2					
P789	Refurbishment Khutsong WWTW	TKQ Consulting (Pty) Ltd	4 - Very Good	-	3- Good	Appointment of Contractor to be done in quarter 2					
P791	Welverdiend WWTW	TKQ Consulting (Pty) Ltd	4 - Very Good	-	3- Good	Appointment of Contractor to be done in quarter 2					
Water											
P773	Khutsong North Water & Sewer Reticulation Stage 4	LSO Consulting Engineers (Pty) Ltd	4 - Very Good	Malindo Civil and Construction	3- Good	n/a					
P778	Khutsong Rehabilitation of Sinkholes	LPS Consulting (Pty) Ltd	4 - Very Good	Jolinkomo Trading and Projects	3- Good	n/a					
Roads an	nd Stormwater										
P758	Wedela Ext. 3 Roads & Stormwater (Phase 7)	TKQ Consulting (Pty) Ltd	4 - Very Good	ATT Global Group (Pty) Ltd	4 - Very Good	n/a					
P769	Khutsong Roads & Stormwater (Phase 8)	LSO Consulting Engineers (Pty) Ltd	4 - Very Good	-	-	Appointment of Contractor to be done in quarter 2					

Project No.	Project Description	Appointed Consultant	Average Score	Appointed Contractor	Average Score	Comments
P770	Kokosi Roads & Stormwater (Phase 4)	Kabe Consulting Engineers (Pty) Ltd	4 - Very Good	Sivuthumlilo Trading		Sivuthumlilo Trading has not yet commenced.
P771	Kokosi Roads & Stormwater (Phase 8)	Kutlo Consulting Engineers (Pty) Ltd	4 - Very Good	Nandzu Trade and General Projects	4 - Very Good	n/a
P772	Wedela Roads & Stormwater (Phase 8)	Kago Built Environment Consultants (Pty) Ltd	4 - Very Good	Situkulwane Lesisha Construction CC		Situkulwane Lesisha Construction CC has not yet commenced.
P780	Rehabilitation of Carletonville Cemetery Road	Mayisane and Associates (Pty) Ltd	5 - Excellent	MAyisane and Associates	n/a	n/a
P781	Kokosi WWTW Access Road	Kutlo Consulting Engineers (Pty) Ltd	Appointed end of Q1	n/a	n/a	n/a
P782	Wedela WWTW Access Road	Kutlo Consulting Engineers (Pty) Ltd	Appointed end of Q1	n/a	n/a	n/a
P783	Merafong Roads & Stormwater Maintenance	TKQ Consulting (Pty) Ltd	4 - Very Good	Jolinkomo Trading and Projects (Pty) Ltd	4 - Very Good	n/a
P790	Khutsong Bulk Roads and Stormwater (Phase 2)	n/a	n/a	n/a	n/a	n/a
Facilities						
P775	Upgrading of Wedela Recreation Club	Kabe Consulting Engineers (Pty) Ltd	4 - Very Good	Moribo iGroup	3-Good	n/a
P776	Refurbishing of Kokosi Stadium	Mhiduve Consulting Engineers (Pty) Ltd	4 - Very Good	Buyisa Projects	3-Good	n/a
Electricity	,					
P765	2 x 20 MVA Frikkie Substation 44/11 (Change Control to Plover)	LSO Consulting Engineers (Pty) Ltd	3-Good	Kunjalo Kunje Trading	3-Good	n/a
P786	132kva - 150m LoopIn - Loopout Overhead Line for Plover	LSO Consulting Engineers (Pty) Ltd	3-Good	Kunjalo Kunje Trading	3-Good	n/a

	Description	Bidders Name	Average Score	Comments				
1.	Appointment Of A Service Provider For The Provision Of Insurance Services For A Period Of Three (3) Years	Kunene Makopo Risk Solutions	4	No poor performance recorded for the quarter under review as the company adhered to its turnaround time				
2.	Appointment Of A Pool Of Service Providers For The Provision Of Various Training Programmes In Different Fields For A Period Of Three (3) Years	CBM Training Pebetse Training and Consulting	4	No poor performance recorded for the quarter under review as the company adhered to its turnaround time				
3.	Appointment Of A Service Provider For The Operations And Management Of Carletonville Landfill Site For A Period Of Thirty Six (36) Months	Khabokedi Waste Management	4	No poor performance recorded for the quarter under review as the company adhered to its turnaround time				
	Appointment Of A Panel Of Service Providers For The Provision Of Mechanical Repairs Through A	Khuwait Group (PTY) Ltd	4	No poor performance recorded for the quarter under review as the company adhered to its turnaround time				
4.	Fitment Centre For A Period Of Three (3) Years	TBT Auto Services CC T/A Dunlop Zone Carletonville	4	No poor performance recorded for the quarter under review as the company adhered to its turnaround time				
5.	Appointment Of A Service Provider For The Provision Of Indigent Pauper Burials For A Period Of Three (3) Years	Moitsheki Funeral Home (PTY) Ltd		No poor performance recorded for the quarter under review as the company adhered to its turnaround time				
6.	Appointment Of A Service Provider For The Supply, Delivery And Maintenance Of An Electronic Traffic Surveillance System For A Period Of Thirty Six (36) Months	Syntell (PTY) Ltd	4	No poor performance recorded for the quarter under review as the company adhered to its turnaround time				
7.	Appointment Of A Service Provider For The Provision Of Services For Merafong Integrated Library Management System For A Period Of Three (3) Years	Universal Knowledge Software (PTY) Ltd	5	No poor performance recorded for the quarter under review as the company adhered to its turnaround time				
		Mega Works Trading Enterprise 212	-	No poor performance recorded for the quarter under review as the company adhered to its turnaround time				
	Appointment Of A Panel Of Service Providers For The Supply And Delivery Of Materials For A Period	Khuwait Group (PTY Ltd	4	No poor performance recorded for the quarter under review as the company adhered to its turnaround time				
8.	Of Three (3) Years On An As And When Required Basis	Bakangkemo Construction and Projects CC	-	No service rendered				
		YBS Projects T/A	-	No service rendered				
		Hydro Equip (PTY) Ltd	-	No service rendered				

	Description	Bidders Name	Average Score	Comments
9.	Appointment Of A Service Provider For The Printing, Folding & Mailing Of Municipal Accounts For A Period Of Three (3) Years	Cab Holdings	4	No poor performance recorded for the quarter under review as the company adhered to its turnaround time
10.	Appointment Of A Service Provider For The Provision Of Physical Security Services For A Period Of Three (3) Years	Wenzile Phaphama Security Services	4	No poor performance recorded for the quarter under review as the company adhered to its turnaround time
		OPM Construction	-	No service rendered
11.	Appointment Of A Panel Of Service Providers For Grass Cutting On An As And When Required Basis For A Period Of Thirty (36) Months	Melisibongakonke Transport & Projects Minatlou Trading 359	-	No service rendered
	Tot AT ellod of Thirty (30) Monais	Moakamedi Seleke Trading Enterprise Motshola Holdings	-	No service rendered
12.	Appointment Of A Service Provider For The Installation Of Street Lights And All Material Required For The Electrification Of Street Lights Merafong	Izinyosi Engineering	3	n/a
13.	Appointment Of A Service Provider For The Structural Rehabilitation Of Carletonville 007 Reservoir For The Merafong City Local Municipality	Bomseni Trading / Tshau Ngwako A Maloa JV	3	No poor performance recorded for the quarter under review as the company adhered to its turnaround time
14.	Appointment Of A Service Provider For The Digging Of Graves Within The Jurisdiction Of Merafong City Local Municipality On An As And When Required Basis For A Period Of Three (3) Years	Minatlou Trading 352	3	No poor performance recorded for the quarter under review as the company adhered to its turnaround time
15.	Appointment Of A Service Provider For Electrical And Water Meter Reading Services For A Period Of Three (3) Years	Mosekate Trading & Projects	3	No poor performance recorded for the quarter under review as the company adhered to its turnaround time
16.	Appointment Of A Service Provider For The Provision Of Credit Control Services For A Period Of Three (3) Years	Komtseng Construction & Projects	3	No poor performance recorded for the quarter under review as the company adhered to its turnaround time
17.	Panel of Attorneys for a Period of Three (3) Years on an as and when required basis	De Swardt Myambo Hlahla Attorneys LP Skosana Attorneys	4	No poor performance recorded for the quarter under review as the company adhered to its turnaround time

Description	Bidders Name	Average Score	Comments
	 Madhlopa & Thenga Incorporated Moodie & Robertson Mosire Tsiane Attorneys Ntsoane Attorneys Inc Raphela Attorneys Inc Strauss Daly Incorporated TA Dipudi Attorneys Mncedisi Ndlovu & 		
	Sedumedi Inc		

9. Service Delivery and Budget Implementation Plan

Goal 1: To Provide Basic Service Delivery

National and Provincial Alignment	District Outcome 1: Basic Service Delivery Improvement
NDP	Chapter 4: Economic Infrastructure
National Outcomes	Outcome 6: Educated Communities
Back to Basics Goals	Goal 1: Putting people and their concerns first
Provincial 10 Pillars	Pillar 2: Accountable Municipal Administrative
COGTA Key Performance Area	KPA 2: Basic Service Delivery
Municipality Strategic Goal	Goal 1: To Provide Basic Service Delivery

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Output	Maintain Good Quality Reliable Roads	Percentag e of Roads Maintena nce Plan Implemen ted	Approved Maintena nce Plan; Signed Works Orders; Monthly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwa ter & Public Works
Sub Output	Road Maintena nce	m² of Tarred Roads Maintaine d	Approved Maintena nce Plan; Signed Works Orders; Monthly Reports; Listings	Operation al	Square Metres (m²)	4 900.00 m²	5 000.00 m²	1 350.00 m²	1 350.00 m²	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwa ter & Public Works

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Sub Output	Maintena nce of Gravel Roads	Km of Gravel Roads Maintaine d	Approved Maintena nce Plan; Signed Works Orders; Monthly Reports; Listings	Operation al	Kilometer (km)	76.00 km	80.00 km	20.00 km	20.00 km	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwa ter & Public Works
Activity	Repair of Potholes in Municipal Tarred Roads	Percentag e of Reported Potholes Repaired within 7 Working Days	Register; Signed Works Orders; Monthly Reports; Listing	Operation al	Percentag e (%)	95.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwa ter & Public Works
Sub Output	Reliable Stormwat er Infrastruct ure	Meters of Stormwat er Drainage System Maintaine d in Accordan ce with Maintena nce Plan	Approved Maintena nce Plan; Signed Works Orders; Monthly Reports; Listing	Operation al	Meters (m)	7 550.00 m	4 000.00 m	200.00 m	0.00 m	0.00 %	Target Not Achieved	Unavailab ility of TLB.	Fleet to procure.	Technical Services	MMC for Roads, Stormwa ter & Public Works
Sub Output	Reliable Stormwat er	Number of Kerb Inlets Maintaine	Approved Maintena nce Plan; Signed	Operation al	Number (#)	553.00#	600.00#	50.00#	50.00#	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwa ter &

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Infrastruct ure	d in Accordan ce with Maintena nce Plan	Works Orders; Monthly Reports; Listings												Public Works
Output	Provision of Free Basic Services to Indigents	Number of Indigent Applicatio n Forms Processe d within 90 Working Days	Indigent Register; Processe d Forms	Operation al	Number (#)	789.00 #	1 000.00	250.00#	330.00 #	132.00 %	Target Achieved	n/a	n/a	Communit y Services	MMC for Health & Social Develop ment
Sub Output	Indigent Verificatio n Process	Number of Indigent Verificatio n Process Plans Develope d	Approved Indigent Verificatio n Process Plan	Operation al	Number (#)	1.00 #	1.00 #	1.00#	1.00 #	100.00 %	Target Achieved	n/a	n/a	Communit y Services	MMC for Health & Social Develop ment
Output	Provision of Electricity Infrastruct ure	Percentag e of Househol ds in NERSA Licensed Area with Access to Basic	IDP Status Quo Analysis and Stats SA; Monthly Reports; Consume	Operation al	Percentag e (%)	90.00 %	90.00 %	90.00 %	90.00 %	100.00 %	Target Achieved	n/a	n/a	Energy Departme nt	MMC for Electricit y, Gas & Water

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
		Level of Electricity Services	r Accounts												
Sub Output	Provision of Reliable Electrical	Percentag e of Electricity Maintena nce Plan Implemen ted	Approved Maintena nce Plan; Signed Works Orders; Monthly Reports; Listing	Operation al	Percentag e (%)	75.71 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Energy Departme nt	MMC for Electricit y, Gas & Water
Sub Output	Effective Maintena nce of Electricity Infrastruct ure	Percentag e of Street Lights Maintaine d	Approved Maintena nce Plan; Signed Works Orders; Monthly Reports; Listing	Operation al	Percentag e (%)	66.66 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Energy Departme nt	MMC for Electricit y, Gas & Water
Output	Unaccoun ted Electricity Losses	Percentag e of Unaccoun ted Electricity Losses	Section 71 Report	Operation al	Percentag e (%)	60.53 %	52.80 %	55.00 %	88.12 %	62.41 %	Target Not Achieved	n/a	n/a	Energy Departme nt	MMC for Electricit y, Gas & Water
Sub Output	Effective Maintena nce of Electricity	Number of Identified Illegal Connectio	Approved Maintena nce Plan; Signed Works	Operation al	Number	1 241.00	1 400.00	50.00#	229.00#	458.00 %	Target Achieved	n/a	n/a	Energy Departme nt	MMC for Electricit y, Gas & Water

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Infrastruct ure	ns and By- Passing of Pre- Paid Meters Corrected	Orders; Monthly Reports; Listings												
Output	Provision of Basic Sanitation Services	Percentag e of Househol ds with Access to Basic Level of Sanitation	IDP Status Quo Analysis and Stats SA; Monthly Reports; Consume r Accounts	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Electricit y, Gas & Water
Sub Output	Sewer Infrastruct ure and Maintena nce	Percentag e of Sewer Maintena nce Plan Implemen ted	Approved Maintena nce Plan; Signed Works Orders; Monthly Reports; Listings	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Electricit y, Gas & Water
Output	Wastewat er Treatmen t Works	Percentag e of Wastewat er Treatment	Approved Maintena nce Plan; Signed Works	Operation al	Percentag e (%)	30.00 %	30.00 %	30.00 %	56.67 %	188.89 %	Target Achieved	n/a	n/a	Technical Services	MMC for Electricit y, Gas & Water

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Maintena nce	Works Maintena nce Plan Implemen ted Percentag	Orders; Monthly Reports; Listings												
Sub Output	Wastewat er Treatmen t Works Maintena nce	e of Reported Sewer Blockage s / Spillages Fixed within 24 Hours	Register; Signed Works Orders; Monthly Reports	Operation al	Percentag e (%)	75.00 %	75.00 %	75.00 %	96.23 %	128.31 %	Target Achieved	n/a	n/a	Technical Services	MMC for Electricit y, Gas & Water
Sub Output	Coordinat ion of Removal of Illegal Dumping	Percentag e of Reported Illegal Dumping Removed	Signed Monthly Schedule s; Monthly Reports	Operation al	Percentag e (%)	22.22 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Energy Departme nt	MMC for Integrate d Environ mental Manage ment
Sub Output	Complian ce with Landfill Sites Licensing Requirem ents	Percentag e Complian ce with Landfill Site Licensing Requirem ents	Monthly Reports	Operation al	Percentag e (%)	80.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Energy Departme nt	MMC for Integrate d Environ mental Manage ment

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Output	Provision of Basic Solid Waste Services	Percentag e of Formal Househol ds with Access to Basic Solid Waste Removal	IDP Status Quo Analysis and Stats SA; Monthly Reports; Consume r Accounts	Operation al	Percentag e (%)	96.69 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Energy Departme nt	MMC for Integrate d Environ mental Manage ment
Output	Provision of Basic Solid Waste Services	Percentag e of Informal Househol ds with Access to Basic Solid Waste Removal in Mphahlwa Village	Removal Schedule; Monthly Reports	Operation al	Percentag e (%)	88.90 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Energy Departme nt	MMC for Integrate d Environ mental Manage ment
Sub Output	Solid Waste Recycling	Percentag e of Total Solid Waste Recycled	Monthly Reports	Operation al	Percentag e (%)	21.78 %	28.00 %	28.00 %	8.95 %	31.96 %	Target Not Achieved	Informal recylecrs recycling with in the communit ies	Embark on a process of formalisin g recylers	Energy Departme nt	MMC for Integrate d Environ mental Manage ment

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Sub Output	Extension of Waste Collection Services to Newly Develope d Househol ds in the Formal Areas	Number of Service Extention to Househol d without Refuse Removal Services	IDP Status Quo Analysis and Stats SA; Monthly Reports; Consume r Accounts	Operation al	Number (#)	0.00#	200.00 #	50.00 #	0.00#	0.00 %	Target Not Achieved	Shortage of wheelie bins impacted on achieving planned target	Procurem ent of new wheelie bins will be done for Q2	Energy Departme nt	MMC for Integrate d Environ mental Manage ment
Output	Provision of Access to Basic Level of Water Services	Percentag e of Househol ds with Access to Basic Level of Water Services	IDP Status Quo Analysis and Stats SA; Monthly Reports; Consume r Accounts	Operation al	Percentag e (%)	95.00 %	95.00 %	95.00 %	100.00 %	105.26 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwa ter & Public Works
Sub Output	Provision of Quality and Reliable Water Supply	Percentag e Complian ce to Water Quality Standards	Rand Water Monthly Reports	Operation al	Percentag e (%)	95.00 %	95.00 %	95.00 %	99.66 %	104.90 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwa ter & Public Works
Sub Output	Mantain Efficient Water	Percentag e of Water Services	Approved Maintena nce Plan;	Operation al	Percentag e (%)	83.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwa

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Infrastruct ures	Maintena nce Plan Implemen ted	Signed Works Orders; Monthly Reports; Listings												ter & Public Works
Sub Output	War-On- Leaks Program me Maintena nce	Percentag e of Reported Burst Water Pipes Repaired within 24 Hours	Register; Signed Works Orders; Monthly Reports; Listings	Operation al	Percentag e (%)	98.59 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwa ter & Public Works
Sub Output	Curbing of Water Losses	Percentag e of Unaccoun ted Water Losses	Monthly Reports on Purchase s and Sales; Section 71 Report	Operation al	Percentag e (%)	35.95 %	40.00 %	40.00 %	49.95%	80.08%	Target Not Achieved	Pipe burst due to old infrastruct e and illegal connectio ns impacted on achieving planned target	Correctio ns of bridged meters	Technical Services	MMC for Electricit y, Gas & Water

Outcome 1: Basic Service Delivery Improvement – 34.15 %

Project Implementation

Projects: Waste Water

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure
Upgrading &	The indicator measures number of project milestones completed for the Upgrading &	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Monthly	WSIG	20	0.00 %	0.00 %			No planned target for the	n/a	n/a
of Wedela WWTW	Rehabilitation of Wedela WWTW project, reported as a percentage in the performance report.	Progress Reports (Consultant & Project Owner); Completion Certificate	Wele		R 10 000 000.00	R 0.00	R 0.00	0.00 %	Reporting Period		
Foundation Stabilization of	The indicator measures number of project milestones completed for the Foundation Stabilization of Addata	Project Charter with Milestones; Consultant Appointment Letter; Design Report; Co-	WSIG		20.00 %	20.00 %					
Addata Reservoir	Reservoir project, reported as a percentage in the performance report.	Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate			R 5 000 000.00	R 1 000 000.00	R 413 351.81	8.27 %			
Merafong Water and	The indicator measures number of project milestones completed for the Merafong Water and	Project Charter with Milestones; Consultant Appointment Letter; Design Report; Co-	MIG		0.00 %	0.00 %			No planned target for the	n/a	n/a
Sanitation	Sanitation project, reported as a percentage in the performance report.	Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate			R 2 000 000.00	R 0.00	R 0.00	0.00 %	Reporting Period		

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure
Installation of Zone Meter	The indicator measures number of project milestones completed for the Installation of Zone	Project Charter with Milestones; Consultant Appointment Letter; Design Report; Co-	WSIG		5.00 %	5.00 %					
and PRV	Meter and PRV project, reported as a percentage in the performance report.	Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	WSIG		R 6 342 000.00	R 342 000.00	R 0.00	0.00 %			
Refurbishment Khutsong	The indicator measures number of project milestones completed for the Refurbishment	Project Charter with Milestones; Consultant Appointment Letter; Design Report; Co-	WSIG		5.00 %	5.00 %					
wwtw	Khutsong WWTW project, reported as a percentage in the performance report.	Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	Wele		R 10 000 000.00	R 500 000.00	R 713 287.64	7.13 %			
Welverdiend	The indicator measures number of project milestones completed for the Welverdiend WWTW	Project Charter with Milestones; Consultant Appointment Letter; Design Report; Co-	WSIG	20	15.00 %	15.00 %					
WWTW	project, reported as a percentage in the performance report.	Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate			R 2 000 000.00	R 300 000.00	R 175 787.75	8.79 %			

Projects: Water

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure
	The indicator measures number of project	Project Charter with Milestones;									
Khutsong North Water &	milestones completed for the Khutsong North	Consultant Appointment Letter;			9.00 %	9.00 %					
Sewer	Water & Sewer	Co-Signed Monthly	MIG	6 - 10							
Reticulation Stage 4	Reticulation Stage 4 project, reported as a percentage in the	Progress Reports (Consultant & Project Owner); Completion			R 7 000 000.00	R 600 000.00	R 969 200.03	13.85 %			
	performance report.	Certificate									
Khutsong Rehabilitation	The indicator measures number of project milestones completed for the Khutsong Rehabilitation of	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Monthly	HSDG		8.00 %	8.00 %					
of Sinkholes	Sinkholes project, reported as a percentage in the performance report.	Progress Reports (Consultant & Project Owner); Completion Certificate			R 12 000 000.00	R 1 000 000.00	R 7 354 890.34	61.29 %			

Projects: Roads and Stormwater

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure
Wedela Ext.3 Roads & Stormwater (Phase 7)	The indicator measures number of project milestones completed for the Wedela Ext.3 Roads	Project Charter with Milestones; Consultant Appointment Letter;	MIG	20; 23	60.00 %	20.00 %	20.00 %	100.00 %	Target Achieved	n/a	n/a

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure
	& Stormwater (Phase 7) project, reported as a percentage in the performance report.	Desgin Report; Co- Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate			R 6 000 000.00	R 500 000.00	R 2 022 225.69	33.70 %			
Khutsong Roads &	The indicator measures number of project milestones completed for the Khutsong Roads &	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Monthly	MIG	1; 2	25.00 %	0.00 %	0.00 %		Not for	n/a	n/a
Stormwater (Phase 8)	Stormwater (Phase 8) project, reported as a percentage in the performance report.	Progress Reports (Consultant & Project Owner); Completion Certificate			R 10 000 000.00	R 460 000.00	R 681 865.30	6.82 %	Reporting Period		
Kokosi Roads & Stormwater	The indicator measures number of project milestones completed for the Kokosi Roads &	Project Charter with Milestones; Consultant Appointment Letter; Design Report; Co-	MIG	24	11.00 %	0.00 %	0.00 %		Not for	n/a	n/a
(Phase 4)	Stormwater (Phase 4) project, reported as a percentage in the performance report.	Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	WI C	2.7	R 6 000 000.00	R 350 000.00	R 137 365.46	2.29 %	Reporting Period	1774	
Kokosi Roads & Stormwater (Phase 8)	The indicator measures number of project milestones completed for the Kokosi Roads &	Project Charter with Milestones; Consultant	MIG	22; 26	0.00 %	0.00 %	0.00 %		Not for Reporting Period	n/a	n/a

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure
	Stormwater (Phase 8) project, reported as a percentage in the performance report.	Appointment Letter; Design Report			R 10 000 000.00	R 0.00	R 1 892 265.31	18.92 %			
Wedela Roads & Stormwater	The indicator measures number of project milestones completed for the Wedela Ext.3 Roads	Project Charter with Milestones; Consultant	MIG	20; 23	0.00 %	0.00 %	0.00 %		Not for	n/a	n/a
(Phase 8)	& Stormwater (Phase 8) project, reported as a percentage in the performance report.	Appointment Letter; Design Report		,	R 8 500 000.00	R 0.00	R 1 715 706.02	20.18 %	Reporting Period		
Rehabilitation of Carletonville	The indicator measures number of project milestones completed for the Rehabilitation of	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Monthly	MIG		25.00 %	0.00 %	0.00 %		No planned target for the	n/a	n/a
Cemetery Road	Carletonville Cemetery Road project, reported as a percentage in the performance report.	Progress Reports (Consultant & Project Owner); Completion Certificate			R 5 623 000.00	R 600 000.00	R 1 004 679.02	17.87 %	Reporting Period		
Kokosi WWTW Access Road	The indicator measures number of project milestones completed for the Kokosi WWTW	Project Charter with Milestones; Consultant Appointment Letter;	MIG		0.00 %	0.00 %	0.00 %		No planned target for the Reporting Period	n/a	n/a

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure
	Access Road project, reported as a percentage in the performance report.	Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate			R 2 062 150.00	R 0.00	R 0.00	0.00 %			
Wedela WWTW	The indicator measures number of project milestones completed for the Wedela WWTW	Project Charter with Milestones; Consultant	MIG		0.00 %	0.00 %	0.00 %		No planned target for the	n/a	n/a
Access Road	Access Road project, reported as a percentage in the performance report.	Appointment Letter; Design Report			R 1 768 850.00	R 0.00	R 0.00	0.00 %	Reporting Period		
Merafong Roads &	The indicator measures number of project milestones completed for the Merafong Roads &	Project Charter with Milestones; Consultant	MIG	1 - 28	0.00 %	0.00 %	0.00 %		No planned target for the	n/a	n/a
Stormwater Maintenance	Stormwater Maintenance project, reported as a percentage in the performance report.	Appointment Letter; Design Report			R 2 000 000.00	R 0.00	R 0.00	0.00 %	Reporting Period		
Khutsong Bulk Roads and Stormwater (Phase 2)	The indicator measures number of project milestones completed for the Khutsong Bulk Roads	Project Charter with Milestones; Consultant	HSDG	3	10.00 %	5.00 %	0.00 %	0.00 %	Target Not Achieved	Contractor to be appointed in October	Finalisation of appointment of contractor

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure
	and Stormwater (Phase 2) project, reported as a percentage in the performance report.	Appointment Letter; Design Report			R 30 000 000.00		R 0.00	0.00 %			

Projects: Facilities

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure
Upgrading of Wedela Recreation	The indicator measures number of project milestones completed for the Upgrading of Wedela Recreation Club project,	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Monthly	MIG		40.00 %	40.00 %					
Club	reported as a percentage in the performance report.	Progress Reports (Consultant & Project Owner); Completion Certificate			R 4 000 000.00	R 1 000 000.00	R 173 234.23	4.33 %			
Refurbishing of Kokosi	The indicator measures number of project milestones completed for the Refurbishing of	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Monthly	MIG		37.50 %	37.50 %					
Stadium	Kokosi Stadium project, reported as a percentage in the performance report.	Progress Reports (Consultant & Project Owner); Completion Certificate			R 6 000 000.00	R 1 600 000.00	R 0.00	0.00 %			

Projects: Electricity

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure
132kva - 150m LoopIn - Loopout	The indicator measures number of project milestones completed for the 132kva - 150m Loopln - Loopout	Project Charter with Milestones; Consultant Appointment Letter; Design Report; Co-	INEP		25.00 %	25.00 %					
Overhead Line for Plover	Overhead Line for Plover project, reported as a percentage in the performance report.	Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate			R 10 000 000.00		R 0.00	0.00 %			
2 x 20 MVA Frikkie Substation 44/11	The indicator measures number of project milestones completed for the 2 x 20 MVA Frikkie Substation 44/11	Project Charter with Milestones; Consultant Appointment Letter; Design Report; Co-	INEP	12	25.00 %	25.00 %					
(Change Control to Plover)	(Change Control to Plover) project, reported as a percentage in the performance report.	Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate			R 7 768 000.00		R 0.00	0.00 %			

Goal 2: To Promote Local Economic and Social Development

National and Provincial Alignment	District Outcome 5: Safe Communities
NDP	Chapter 12
National Outcomes	Outcome 11: Reduce Unemployment
Back to Basics Goals	Goal 1: Putting people and their concerns first
Provincial 10 Pillars	Pillar 6: Modernisation of the Economy
COGTA Key Performance Area	KPA 2: Basic Service Delivery
Municipality Strategic Goal	Goal 2: To Promote Local Economic and Social Development

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Outcome	Ensure Safer Communi ties within Merafong City	Number of Merafong City Safety Plans Develope d	Approved Merafong Safety Plan	Operation al	Number (#)	1.00#	1.00#	1.00#	1.00#	100.00 %	Target Achieved	n/a	n/a	Office of the Municipal Manager	Executiv e Mayor
Output	To Ensure that People of the Merafong City are and Feel Safe	Percentag e of Public Safety Services Plan Implemen ted	Monthly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Public Safety	MMC for Public Safety and Transpo rt
Sub Output	By-Law Enforcem ent on	Number of Street Trading	Draft By- Laws Approved	Operation al	Number (#)	0.00#	1.00 #	0.00#	0.00#		No Planned Target for	n/a	n/a	Public Safety	MMC for Local Economi

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Illegal	By-Laws	by								this				С
	Trading	Reviewed	Section								Reporting				Develop
			80								Period				ment
															MMC for
	Law	Percentag													Public
Sub	Enforcem	e of By-	Monthly	Operation	Percentag	400.00.0/	400.00.0/	100.00.0/	400 00 0/		Target		-1-	Public	Safety
Output	ent	Laws	Reports	al	e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Achieved	n/a	n/a	Safety	and
	Measures	Enforced													Transpo
															rt
Outcome 5	S: Safa Comr	numities 10	00.0/	1	l		l	<u> </u>	l	1	l	l	1	1	

Outcome 5: Safe Communities - 100.00 %

National and Provincial Alignment	District Outcome 6: Educated Communities
NDP	Chapter 9
National Outcomes	Outcome 1: Basic Service Delivery Improvement
Back to Basics Goals	Goal 2: Supporting the delivery of municipal services to the right quality and standard
Provincial 10 Pillars	Pillar 6: Modernisation of the Economy
COGTA Key Performance Area	KPA 2: Basic Service Delivery
Municipality Strategic Goal	Goal 2: To Promote Local Economic and Social Development

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Outcome	To Improve Basic Education in the	Number of ECDC Awarenes s Campaign	Reports; Attendanc e Registers	Operation al	Number (#)	3.00#	4.00 #	1.00#	1.00 #	100.00 %	Target Achieved	n/a	n/a	Communit y Services	Executiv e Mayor

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	West Rand Region	s Conducte d													
Sub Output	Calendar of Events for Library	Number of Library Services (Calendar) of Events Develope d	Approved Library Calendar of Events	Operation al	Number (#)	1.00 #	1.00 #	1.00 #	1.00 #	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	MMC for Health and Social Develop ment
Sub Output	Promote Library Program mes	Percentag e of Library Program mes as per Approved Calendar of Events Implemen ted	Monthly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	MMC for Sports, Recreati on, Arts & Culture

Outcome 6: Educated Communities - 100.00 %

National and Provincial Alignment	District Outcome 7: Healthy Communities
NDP	Chapter 10
National Outcomes	Outcome 2: Accountable Municipal Administrative
Back to Basics Goals	Goal 1: Putting people and their concerns first
Provincial 10 Pillars	Pillar 3: Accelerated Social Transformation

COGTA Key Performance Area	KPA 2: Basic Service Delivery
Municipality Strategic Goal	Goal 2: To Promote Local Economic and Social Development

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Outcome	Healthy Communi ties	Number of Healthy Communit ies Plans Approved	Approve Integrated Healthy Communit ies Plan	Operation al	Number (#)	1.00#	1.00 #	1.00#	1.00 #	100.00 %	Target Achieved	n/a	n/a	Communit y Services	Executiv e Mayor
Output	Calendar of Events on Health and Social Developm ent	Percentag e of Health and Social Developm ent Calendar of Events Implemen ted	Monthly Reports; Attendanc e Registers	Operation al	Percentag e (%)	93.33 %	100.00 %	100.00 %						Communit y Services	MMC for Health and Social Develop ment
Sub Output	Strengthe n Health Program mes: HIV, TB, and Dread Diseases	Percentag e of HIV & AIDS Communit y Based Programs as per Grant Funding Implemen ted	Quarterly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %						Communit y Services	Executiv e Mayor

Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Percentag	Letters of		Percentag e (%)	100.00 %		100.00 %		100.00 %	Target Achieved	n/a	n/a		MMC for
Support to	e of	Request;				100.00 %		100.00 %						Health
Families	Indigent	Quotation	Operation										Communit	
with	Burials	s;	al											and
Indigent	Assistanc	Requisitio											y Services	Social
Burials	e to	ns;												Develop
	Families	Invoice												ment
	Statemen t Support to Families with Indigent	Statemen t Percentag Support to e of Families Indigent with Burials Indigent Assistanc Burials e to	Statemen t Percentag Letters of Support to e of Request; Indigent Quotation with Burials s; Indigent Assistanc Requisitio Burials e to ns;	Statemen tIndicator tEvidenceTypeTypeTypePercentag Support to e familiesLetters of Request; Quotation s; Indigent BurialsOperation alIndigent BurialsAssistanc e toRequisitio ns;	Statemen t Indicator Evidence Type Measure ment Percentag Letters of e of Request; Indigent Burials Percentag S; Assistanc Requisitio Burials e to ns; Indigent Percentag Cuotation al Percentag e (%)	Statemen t Indicator Evidence Type Measure ment Percentag Letters of Support to e of Request; Indigent Burials S; Assistanc Burials e to ns; Evidence Type Measure ment Measure ment Operation al Percentag e (%)	Statemen t Indicator Evidence Type Measure ment Baseline Target Percentag Letters of e of Request; Quotation with Burials Burials e to ns; Percentag Letters of Request; Quotation al Percentag e (%) Operation al 100.00 % 100.00 %	Statemen t Indicator Evidence Type Measure ment Baseline Target Target Percentag Letters of Request; Families Indigent Burials S; Indigent Assistanc Requisitio Burials e to ns; Percentag Cuotation Operation al Percentag e (%) Percentag e (%) Percentag e (%)	Statemen t Indicator Evidence Type Measure ment Baseline Target Target Actual Percentag Letters of Support to e of Request; Indigent Burials Burials e to ns; Percentag Cuarterly Target Target Target Actual Percentag e (%) Percentag e (%)	Statemen t Indicator Evidence Type Measure ment Baseline Target Annual Target Target Quarterly Target Actual Performa nce Achieved Support to Families Indigent Burials S; Assistanc Burials e to ns; New York Measure ment Baseline Target Annual Target Actual Performa nce Achieved Annual Target Target Actual Performa nce Achieved 100.00 % 100.00 % 100.00 % 100.00 % 100.00 %	Statemen t Indicator t Evidence Type Measure ment Baseline Target Target Actual Target Actual Performa nce Achieved Support to Families Indigent with Burials Assistanc Burials e to ns; Planning Statemen Indicator t Evidence Type Measure ment Baseline ment Target Annual Target Target Target Actual Target Target Target No.00 % 100.00	Statemen Indicator t	Statemen Indicator Evidence Type Measure ment Percentag Support to Families with Burials Burials Burials Burials Burials Burials Percentag Indigent Assistanc Requisitio Burials Baseline B	Statemen t Indicator Evidence Type Measure ment Burials Requisitio Burials e to ns; Unit of Measure ment Measure Meas

Outcome 7: Healthy Communities – 50.00 %

National and Provincial Alignment	District Outcome 10: Socially Cohesive Communities
NDP	Chapter 10
National Outcomes	Outcome 2: Accountable Municipal Administrative
Back to Basics Goals	Goal 1: Putting people and their concerns first
Provincial 10 Pillars	Pillar 3: Accelerated Social Transformation
COGTA Key Performance Area	KPA 2: Basic Service Delivery
Municipality Strategic Goal	Goal 2: To Promote Local Economic and Social Development

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Healthy	Number		Operation al	Number (#)	1.00 #	1.00 #	1.00#	1.00 #	Target 100.00 % Achieved			n/a		
	and	of													
	United	Calendars	Approved								Target			Communit	Executiv
Outcome	Social	of Events	Calendar								_	n/a			e Mayor
	Cohesive	for Sports	of Events								Acriieved				e iviayoi
	Communi	Recreatio													
	ties	n, Arts,													

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
		Culture and Heritage Develope d													
Output	Calendar of Events for Sports Recreatio n, Arts, Culture and Heritage	Percentag e of Calendar of Events for Sports Recreatio n, Arts, Culture and Heritage Implemen ted	Monthly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Communit y Services	MMC for Health and Social Develop ment
Sub Output	Maintena nce of Merafong Sports Facilities	Percentag e of Sports Facilities Maintena nce Plan Implemen ted	Approved Maintena nce Plan; Monthly Reports	Operation al	Percentag e (%)	50.00 %	100.00 %	100.00 %						Communit y Services	MMC for Integrate d Environ mental Manage ment
Sub Output	Implemen t Sports and Recreatio n Program mes	Percentag e of Sports and Recreatio n Program	Monthly Reports; Attendanc e Registers	Operation al	Percentag e (%)	50.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Communit y Services	MMC for Health and Social Develop ment

Planning Level	Planning Statemen t	Indicator	Evidence	Type	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Sub Output	Promote Arts, Culture and Heritage Program mes	mes Implemen ted Percentag e of Arts and Culture Services Provided vs Implemen ted	Monthly Reports; Attendanc e Registers	Operation al	Percentag e (%)	70.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Communit y Services	MMC for Sports, Recreati on, Arts & Culture
Sub Output	Maintena nce of Communi ty Facilities	Percentag e of Communit y Facilities Maintena nce Plan Implemen ted	Approved Maintena nce Plan; Monthly Reports	Operation al	Percentag e (%)	76.00 %	100.00 %	100.00 %	55.33 %	55.33 %	Target Not Achieved	Delays in procurem ent of materials and service providers required for maintenc e operation s.	Facilitate procurem ent processes	Technical Services	MMC for Roads, Stormwa ter & Public Works

Outcome 10: Socially Cohesive Communities – 66.67 %

National and Provincial Alignment	District Outcome 11: Reduce Unemployment
NDP	Chapter 3
National Outcomes	Outcome 4: Ethic Administrative and Good Governance

Back to Basics Goals	Goal 1: Putting people and their concerns first
Provincial 10 Pillars	Pillar 3: Accelerated Social Transformation
COGTA Key Performance Area	KPA 3: Local Economic Development (LED)
Municipality Strategic Goal	Goal 2: To Promote Local Economic and Social Development

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Outcome	Strategic Investme nt Attraction	Number of Strategic Investme nt Opportuni ties Facilitated	Council Resolutio n	Operation al	Number	0.00#	1.00 #	0.00#	0.00#		No Planned Target for this Reporting Period	n/a	n/a	Office of the Municipal Manager	Executiv e Mayor
Output	Job Creation through LED Initiatives	Number of Jobs Created through LED Initiatives	Monthly Reports	Operation al	Number	140.00#	300.00#	75.00#	75.00#	100.00 %	Target Achieved	n/a	n/a	Economic Developm ent and Planning	MMC for Local Economi c & Rural Develop ment
Sub Output	Reduce Unemploy ment	Number of Jobs Created through EPWP Program mes	Monthly Reports; Attendanc e Register	Operation al	Number	400.00#	400.00#	100.00#	128.00#	128.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	MMC for Integrate d Environ mental Manage ment

Outcome 11: Reduce Unemployment – 100.00 %

National and Provincial Alignment	District Outcome 12: Economic Development
NDP	Chapter 3
National Outcomes	Outcome 4: Ethic Administrative and Good Governance
Back to Basics Goals	Goal 2: Supporting the delivery of municipal services to the right quality and standard
Provincial 10 Pillars	Pillar 1: Radical Economic Transformation
COGTA Key Performance Area	KPA 1: Municipal Transformation and Organisational Development
Municipality Strategic Goal	Goal 2: To Promote Local Economic and Social Development

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Outcome	Developm ent of LED Strategy	Number of LED Strategies Develope d	Council Resolutio n	Operation al	Number	0.00#	1.00 #	0.00#	0.00#		No Planned Target for this Reporting Period	n/a	n/a	Office of the Municipal Manager	Executiv e Mayor
Output	Promotio n and Developm ent of SMMEs	Percantag e of Business License Applicatio ns and Trading Permits Processe d within 30 Days	Business Licenses and Street Trading Applicatio ns Register	Operation al	Percentag e (%)	0.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Economic Developm ent and Planning	MMC for Local Economi c & Rural Develop ment
Sub Output	Implemen tation of LED Plan	Number of SMME Workshop	Quarterly Reports	Operation al	Number	4.00 #	4.00 #	1.00#	1.00 #	100.00 %	Target Achieved	n/a	n/a	Economic Developm	MMC for Local Economi

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
		S												ent and	с &
		Facilitated												Planning	Rural
															Develop
															ment
Outcome 4	I2: Economi	. Davelenme	mt 400 00 0	<u> </u>	<u> </u>				<u>I</u>						

Outcome 12: Economic Development – 100.00 %

Goal 3: Provision of Institutional Development and Transformation

National and Provincial Alignment	District Outcome 3: Skilled, Capacitated, Competent and Motivated Workforce
NDP	Chapter 13: Building a Capable Developmental State
National Outcomes	Outcome 5: Safe Communities
Back to Basics Goals	Goal 3: Promoting good governance, transparency and accountability
Provincial 10 Pillars	Pillar 4: Transformation of the State and Governance
COGTA Key Performance Area	KPA 1: Municipal Transformation and Organisational Development
Municipality Strategic Goal	Goal 3: To Promote Municipal Transformation and Organisational Development

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Outcome	Ensure and Maintain HR Plan	Percentag e of HR Plan Implemen ted	Approved Plan; Quarterly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Corporate and Shared Services	Executiv e Mayor
Output	Ensure Skilled, Capacitat ed, Compete nt, Motivated and Develope d Workforce Implemen ted	Percentag e of the Organisati onal Training Plan Implemen ted	Approved Training Plan; Training Reports; Attendanc e Registers	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Corporate and Shared Services	MMC for Corporat e and Shared Services

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Sub Output	Lean Organisat ional Structure Aligned to the Strategy	Percentag e of Organisati onal Structure Implemen tation Plan Implemen ted	Approved Plan; Monthly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Corporate and Shared Services	MMC for Corporat e and Shared Services
Sub Output	Alignment of Structure to the Strategy / Number of Vacant Budgeted Positions Filled	Percentag e of Prioritised Funded Positions on Structure Filled	Signed Item of Prioritised Positions to be Filled; Monthly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Corporate and Shared Services	MMC for Corporat e and Shared Services
Sub Output	Improved Labour Relations Managem ent	Number of Local Labour Forum (LLF) Meetings Coordinat ed	Notice of the Local Labour Forum Meeting; Agenda; Attendanc e Register	Operation al	Number	8.00#	11.00#	3.00#	3.00#	100.00 %	Target Achieved	n/a	n/a	Corporate and Shared Services	MMC for Corporat e and Shared Services
Sub Output	Creating a Harmonio us Working	Percentag e of Grievance s	Monthly Report	Operation al	Percentag e (%)	0.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Corporate and Shared Services	MMC for Corporat e and

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Environm ent	Attended To within 30 Days													Shared Services
Sub Output	Reduce Referred Labour Matters	Number of Litigation Strategies Approved	Register on Outstandi ng Matters; Implemen tation Plan on 21 Matters	Operation al	Percentag e	0.00#	1.00#	0.00#	0.00#		No Planned Target for this Reporting Period	n/a	n/a	Corporate and Shared Services	MMC for Corporat e and Shared Services
Output	Employee Safety and Wellness	Number of Reports on OHS Complian ce Audits Conducte d	Quarterly OHS Complian ce Audit Reports	Operation al	Number	0.00#	4.00#	1.00#	1.00#	100.00 %	Target Achieved	n/a	n/a	Corporate and Shared Services	MMC for Corporat e and Shared Services
Sub Output	Employee Safety and Wellness	Percentag e of OHS Plan Implemen ted	Council Resolutio n	Operation al	Percentag e (%)	0.00 %	100.00 %	100.00 %						Corporate and Shared Services	MMC for Corporat e and Shared Services
Sub Output	Employee Wellness Program	Percentag e of Employee Wellness Program Implemen ted	Signed Operation al Plan; Monthly Reports: Attendanc	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Corporate and Shared Services	MMC for Corporat e and Shared Services

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
			e Registers												
Sub Output	Employm ent Equity Complian ce	Number of Employm ent Equity Plans Approved	Approved Employm ent Equity Plan	Operation al	Number	1.00 #	1.00 #	0.00#			No Planned Target for this Reporting Period	n/a	n/a	Corporate and Shared Services	MMC for Corporat e and Shared Services
Sub Output	Employm ent Equity Complian ce	Number of People from Employm ent Equity Target Groups Employed in Three (3) Highest Levels of Managem ent within Plan	Approved Employm ent Equity Plan	Operation al	Number	1.00 #	5.00 #	1.00 #	1.00 #	100.00 %	Target Achieved	n/a	n/a	Corporate and Shared Services	MMC for Corporat e and Shared Services

Outcome 3: Skilled, Capacitated, Competent and Motivated Workforce - 80.00 %

National and Provincial Alignment	District Outcome 14: Institutional Planning and Transformation
NDP	Chapter 13: Building a Capable Developmental State
National Outcomes	Outcome 9: A Responsive, Accountable, Effective and Efficient Local Government System
Back to Basics Goals	Goal 3: Promoting good governance, transparency and accountability

Provincial 10 Pillars	Pillar 1: Radical Economic Transformation
COGTA Key Performance Area	KPA 1: Municipal Transformation and Organisational Development
Municipality Strategic Goal	Goal 3: To Promote Municipal Transformation and Organisational Development

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Outcome	Institution al Planning and Transform ation	Percentag e of Financial Policies Reviewed	Monthly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	0.00 %	0.00 %		No Planned Target for this Reporting Period	n/a	n/a	Finance Departme nt	Executiv e Mayor
Output	Quarterly Performa nce Report	Number of Organisati onal Performa nce Reports Submitted to Council	Mid-Term Performa nce Report; Annual Performa nce Report; Council Resolutio ns	Operation al	Number (#)	2.00#	2.00#	1.00#	1.00#	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	Executiv e Mayor
Sub Output	Implemen tation of IDP Process Plan	Percentag e of IDP Process Plan Implemen ted by Council	Report on Activities Implemen ted as per Process Plan	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Municipal Manager	Executiv e Mayor
Sub Output	Effective and	Percentag e of IGR	Monthly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the	Executiv e Mayor

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Efficient IGR Model	Plan Implemen ted												Municipal Manager	
Sub Output	Effective and Efficient IGR Model	Number of IGR Plans Approved	Approved IGR Plan	Operation al	Number (#)	1.00#	1.00 #	0.00#	0.00#		No Planned Target for this Reporting Period	n/a	n/a	Office of the Municipal Manager	Executiv e Mayor
Output	Service Delivery Improvem ent through Effective Customer Care	Percentag e of Calls Received vs Reported to Relevant Departme nts	Monthly Reports; Register	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	MMC for Corporat e and Shared Services
Sub Output	Service Delivery Improvem ent through Effective Customer Care	Percentag e of Feedback Given to Complain ants within 7 days	Monthly Reports; Register	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	MMC for Corporat e and Shared Services
Sub Output	ICT Services	Percentag e of Informatio n Communi cation	Monthly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Corporate and Shared Services	MMC for Corporat e and Shared Services

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
		Technolo gy Master System Plan Implemen ted													
Sub Output	Implemen tation of Communi cation Plan	Percentag e of Communi cation Plan Implemen ted	Monthly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	MMC for Corporat e and Shared Services
Sub Output	Ensure Effective and Efficient Fleet Managem ent	Percentag e of Fleet Managem ent Plan Implemen ted	Monthly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Corporate and Shared Services	MMC for Corporat e and Shared Services

Outcome 14: Institutional Planning and Transformation – 100.00 %

Goal 4: To Provide Municipal Financial Viability and Management

National and Provincial Alignment	District Outcome 13: Robust Financial Administration
NDP	Chapter 14
National Outcomes	Outcome 9: A Responsive, Accountable, Effective and Efficient Local Government System
Back to Basics Goals	Goal 3: Promoting good governance, transparency and accountability
Provincial 10 Pillars	Pillar 4: Transformation of the State and Governance
COGTA Key Performance Area	KPA 1: Municipal Transformation and Organisational Development
Municipality Strategic Goal	Goal 4: To Provide Municipal Financial Viability and Management

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Outcome	Robust Financial Administr ation	e Complian ce to Financial Recovery Plan Requirem ents	Monthly Reports	Operation al	Percentag e (%)	0.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Municipal Manager	Executiv e Mayor
Output	Resolved of Prior Year Audit Findings	Percentag e of Prior Year Audit Findings Resolved (OPCA)	OPCA Action Plan; Monthly Reports	Operation al	Percentag e (%)	47.00 %	100.00 %	100.00 %						Finance Departme nt	MMC for Finance
Sub Output	Robust Financial	Number of Annual Financial	Annual Financial	Operation al	Number	1.00 #	1.00 #	1.00#	1.00 #	100.00 %	Target Achieved	n/a	n/a	Finance Departme nt	MMC for Finance

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Administr ation	Statement s 2023 / 2024 Submitted by Due Date	Statement s												
Sub Output	Robust Financial Administr ation	Percentag e of Debt Coverage	Section 71 & Section 52 Monthly Reports	Operation al	Percentag e (%)	43.00 %	14.00 %	0.00 %	0.48 %		No Planned Target for this Reporting Period	Low revenue collection.	Implemen t of credit control.	Finance Departme nt	MMC for Finance
Sub Output	Robust Financial Administr ation	Percentag e of Outstandi ng Service Debtors to Revenue	Section 71 & Section 52 Monthly Reports	Operation al	Percentag e (%)	38.91 %	30.00 %	30.00 %	19.22 %	64.07 %	Target Not Achieved			Finance Departme nt	MMC for Finance
Sub Output	Robust Financial Administr ation	Cash vs Cost Coverage Ratio Achieved	Section 71 & Section 52 Monthly Reports	Operation al	Percentag e	24.00 %	1.20 %	0.00 %	0.48 %		No Planned Target for this Reporting Period	n/a	n/a	Finance Departme nt	MMC for Finance
Sub Output	Robust Financial Administr ation	Percentag e Collection Rate	Section 71 & Section 52 Monthly Reports	Operation al	Percentag e (%)	53.26 %	60.00 %	60.00 %	42.33 %	7 0.56 %	Target Not Achieved			Finance Departme nt	MMC for Finance

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Output	Sound Financial Managem ent	Audit Opinion Received	2023 / 2024 Auditor General Report	Operation al	Number	0.00#	1.00 #	1.00#						Finance Departme	MMC for Finance
Sub Output	Managem ent Financial Controls and Reporting	Number of Budget Performa nce Reports on Financial Operation s Submitted	Section 71 Monthly Reports; Section 72 Midterm Report; Section 52 Reports; Quarterly Reports	Operation al	Number	16.00#	16.00#	4.00#	4.00#	100.00 %	Target Achieved	n/a	n/a	Finance Departme nt	MMC for Finance
Output	Revenue Collected vs Targeted	Percentag e of Revenue Collected from Payment of Traffic Fines Issued vs Monthly Target	Monthly Reports	Operation al	Percentag e (%)	74.78 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved			Communit y Services	MMC for Public Safety and Transpo rt
Sub Output	Implemen tation of	Percentag e of Outstandi	Debt Collection Reports	Operation al	Percentag e (%)	65.73 %	70.00 %	70.00 %						Finance Departme nt	MMC for Finance

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Debt Collection	ng Debtors for more than 90 days Collected													
Sub Output	Cost Efficienci es	Percentag e of Labour Cost to Total Expenditu re	Section 71 / 52 Reports	Operation al	Percentag e (%)	26.60 %	30.00 %	30.00 %	30.00 %	100.00 %	Target Achieved	n/a	n/a	Finance Departme nt	MMC for Finance
Sub Output	Bad Debts Written- off	Percentag e of Bad Debt Written- Off vs Provision	Council Resolutio n	Operation al	Percentag e (%)	100.00 %	80.00 %	80.00 %						Finance Departme nt	MMC for Finance
Sub Output	Timeous payments to creditors	Average Number of Days for Creditors Payments Made	Section 71 / 52 Reports	Operation al	Day(s)	130 day(s)	30 day(s)	30 day(s)						Finance Departme nt	MMC for Finance
Output	Ensure efficient budget managem ent within	Percentag e of Operation al Budget Spent (OPEX)	Section 71 / 52 Report	Operation al	Percentag e (%)	59.64 %	90.00 %	90.00 %	11.92 %	13.24 %	Target Not Achieved			Finance Departme nt	MMC for Finance

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Output	Ensure Efficient Budget Managem ent	Number of Financial Recovery Plan Reports Submitted	Monthly Reports	Operation al	Number	0.00#	12.00#	3.00#	3.00#	100.00 %	Target Achieved	n/a	n/a	Finance Departme nt	MMC for Finance
Sub Output	Ensure Efficient Capital Expenditu re Managem ent	Percentag e of Capital Budget Spent on Capital Projects	Section 71 / 52 Report	Operation al	Percentag e (%)	63.94 %	95.00 %	95.00 %	4.79 %	5.04 %	Target Not Achieved			Finance Departme nt	MMC for Finance
Output	Complian ce to Supply Chain Managem ent Processe s	Number of Supply Chain Managem ent Policies Reviewed	Revised SCM Policy	Operation al	Number	1.00 #	1.00#	0.00#	0.00#		No Planned Target for this Reporting Period	n/a	n/a	Finance Departme nt	MMC for Finance
Sub Output	Ensure Procurem ent Processe s followed Complies with SCM policies	Percentag e of Procurem ent on Capital Projects done within Stipulatio n of	Section 71 / 52 Report; Appointm ent Letters	Operation al	Percentag e (%)	36.66 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Finance Departme nt	MMC for Finance

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
		Procurem ent Plan													
Sub Output	Increasin g Sourcing of Goods and Services from Local Suppliers	Percentag e of Suppliers Appointed through Procurem ent Process	Section 71 / 52 Report	Operation al	Percentag e (%)	33.33 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Finance Departme nt	MMC for Finance
Sub Output	Provision of Free Basic Services to Indigents	Percentag e of Registere d Indigent Provided with Free Basic Services	Monthly Report	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Finance Departme nt	MMC for Finance
Sub Output	Contract Managem ent	Percentag e of Contract Managem ent System Implemen ted	Quarterly Contract Register	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Municipal Manager	MMC for Corporat e and Shared Services

Outcome 13: Robust Financial Administration – 47.37 %

Goal 5: To Provide Good Governance and Public Participation

National and Provincial Alignment	District Outcome 2: Accountable Municipal Administrative
NDP	Chapter 14
National Outcomes	Outcome 9: A Responsive, Accountable, Effective and Efficient Local Government System
Back to Basics Goals	Goal 3: Promoting good governance, transparency and accountability
Provincial 10 Pillars	Pillar 4: Transformation of the State and Governance
COGTA Key Performance Area	KPA 4: Municipal Financial Viability and Management
Municipality Strategic Goal	Goal 5: To Provide Good Governance and Public Participation

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Outcome	Conduct Initiatives to Ensure Accounta ble Municipal Administr ation	Number of Public Participati on Imbizo's Conducte d	Signed Item; Attendanc e Registers	Operation al	Number	2.00#	4.00#	1.00#	1.00#	100.00 %	Target Achieved	n/a	n/a	Office of the Municipal Manager	Executiv e Mayor
Output	Implemen t Program mes to Maintain Active Citizenry	Percentag e of Special Mayoral Program mes Implemen ted	Operation al Plan; Quarterly Report on Program mes Implemen ted; Attendanc e Registers	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Executive Mayor	Executiv e Mayor

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Sub Output	Implemen t Program mes to Promote Sustainab le Governan ce for Local Communi ties	Percentag e of Ward Committe e Support Program mes Implemen ted	Operation al Plan; Attendanc e Registers; Invitations ; Signed Items	Operation al	Percentag e (%)	0.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Executive Mayor	Executiv e Mayor
Sub Output	Implemen t Program mes to Promote Sustainab le Governan ce for Local Communi ties	Percentag e of Ward Committe e Issues Received vs Reported to Relevant Departme nts	Ward Committe e Complaint s Registers	Operation al	Percentag e (%)	0.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Executive Mayor	Executiv e Mayor
Sub Output	Improved Stakehold er Relations in Merafong City Local Cooperati	Number of Communit y Meetings Held by Ward	Year Planner; Attendanc e Registers; Notices	Operation al	Number	32.00#	112.00#	28.00#	10.00#	35.71 %	Target Not Achieved	Some of Ward Councilor s' did not submit the report.	The Speaker has escalated the matter to the office of	Office of the Executive Mayor	Executiv e Mayor

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	ve Governan ce	Councillor s											the Chief Whip.		
Output	Promote Legislativ e Complian ce & Good Governan ce	Number of Complian ce Reports Required in terms of Legislatio n Submitted Timeously	Report; Proof of Submissi on	Operation al	Number	20.00#	20.00#	4.00#	4.00 #	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	Executiv e Mayor

Outcome 2: Accountable Municipal Administrative – 83.33 %

National and Provincial Alignment	District Outcome 4: Ethic Administrative and Good Governance
NDP	Chapter 14
National Outcomes	Outcome 9: A Responsive, Accountable, Effective and Efficient Local Government System
Back to Basics Goals	Goal 3: Promoting good governance, transparency and accountability
Provincial 10 Pillars	Pillar 4: Transformation of the State and Governance
COGTA Key Performance Area	KPA 5: Good Governance and Public Participation
Municipality Strategic Goal	Goal 5: To Provide Good Governance and Public Participation

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Outcome	Ethical Administr ation and Good Governan ce	Number of Ethics Managem ent Activities Implemen ted in Accordan ce with Plan	Quarterly Reports	Operation al	Number	10.00#	10.00 #	2.00#	2.00#	100.00 %	Target Achieved	n/a	n/a	Corporate and Shared Services	Executiv e Mayor
Output	Corruptio n Free Municipal Environm ent	Percentag e of Alleged (Reported) Cases of Corruptio n Investigat ed	Quarterly Fraud Hotline Report	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Municipal Manager	Executiv e Mayor
Sub Output	Anti- Corruptio n Program mes	Number of Quarterly Reports on Status of Investigati ons for Complaint s Received	Quarterly Reports	Operation al	Number	4.00#	4.00 #	1.00#	1.00 #	100.00 %	Target Achieved	n/a	n/a	Office of the Municipal Manager	Executiv e Mayor

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Sub Output	Good Governan ce	Percentag e of Internal Audit Plan Implemen ted	Operation al Plan; Approved Reports	Operation al	Percentag e (%)	96.66 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Municipal Manager	Executiv e Mayor
Sub Output	Effective Risk Managem ent within Municipali ty	Percentag e of Enterprise Risk Managem ent Plan Implemen ted	Quarterly Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	MMC for Corporat e and Shared Services

Outcome 4: Ethic Administrative and Good Governance – 100.00 %

Goal 6: To Provide an Integrated Spatial Development Framework

National and Provincial Alignment	District Outcome 8: Sustainable Environment
NDP	Chapter 5
National Outcomes	Outcome 10: Socially Cohesive Communities
Back to Basics Goals	Goal 2: Supporting the delivery of municipal services to the right quality and standard
Provincial 10 Pillars	Pillar 2: Accountable Municipal Administrative
COGTA Key Performance Area	KPA 4: Municipal Financial Viability and Management
Municipality Strategic Goal	Goal 1: To Provide Basic Service Delivery

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Outcome	Ensure Complian ce to Environm ental Legislatio ns	Number of Environm ental Operation al Plans Compiled for Merafong City	Approved Environm ental Managem ent Plans	Operation al	Number	1.00#	1.00#	1.00#	1.00#	100.00 %	Target Achieved	n/a	n/a	Economic Developm ent and Planning	Executiv e Mayor
Output	Ensure Complian ce to Environm ental Legislatio ns	Percentag e of Environm ental Audits Conducte d vs Planned	Environm ental Audit Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Economic Developm ent and Planning	MMC for Integrate d Environ mental Manage ment

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Sub Output	Ensure Complian ce to Sustainab le Environm ental Legislatio ns	Percentag e of Non- Complian ce Detected vs Non- Complian ce Notices Issued within 7 days of Identificati on	Environm ental Contrave ntion Register; Inspection Report; Statutory Notices	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Economic Developm ent and Planning	MMC for Integrate d Environ mental manage ment
Sub Output	Maintena nce of Parks	Percentag e of Parks and Cemeteri es Maintena nce Plan Implemen ted	Monthly Reports signed off by COO	Operation al	Percentag e (%)	59.74 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	MMC for Integrate d Environ mental Manage ment
Sub Output	Maintena nce Town Entrances	Percentag e of Town Beautficat ion Maintaine d	Monthly Reports signed off by COO	Operation al	Percentag e (%)	0.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	MMC for Integrate d Environ mental Manage ment

Outcome 8: Sustainable Environment – 100.00 %

National and Provincial Alignment	District Outcome 9: Build Spatially Integrated Communities
NDP	Chapter 8
National Outcomes	Outcome 9: A Responsive, Accountable, Effective and Efficient Local Government System
Back to Basics Goals	Goal 2: Supporting the delivery of municipal services to the right quality and standard
Provincial 10 Pillars	Pillar 7: Modernisation of Human Settlements and Urban Development
COGTA Key Performance Area	KPA 3: Local Economic Development (LED)
Municipality Strategic Goal	Goal 1: To Provide Basic Service Delivery

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
Outcome	Build Spatially Integrated Communi ties	Number of Spatial Developm ent Framewor ks Reviewed	Council Resolutio n; SDF Document	Operation al	Number	1.00#	1.00 #	0.00#	0.00#		No Planned Target for this Reporting Period	n/a	n/a	Economic Developm ent and Planning	Executiv e Mayor
Output	Provision of Municipal Owned Land and Propertie s for Developm ent	Number of Municipal Land Acquisitio n and Disposal Policies Develope d	Council Resolutio n	Operation al	Number	1.00#	1.00#	0.00#	0.00#		No Planned Target for this Reporting Period	n/a	n/a	Economic Developm ent and Planning	MMC for Human Settleme nt
Sub Output	Managem ent of Municipal	Percentag e of Occupatio	Monthly Occupatio n Reports	Operation al	Percentag e (%)	90.00 %	90.00 %	90.00 %	90.00 %	100.00 %	Target Achieved	n/a	n/a	Economic Developm	MMC for Human

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Owned Investme nt Propertie s	n Rate of Communit y Rental Units												ent and Planning	Settleme nt
Sub Output	Implemen tation of the Principle of Administr ative Justice as per the SPLUMA (2016)	Percentag e of Complete d Applicatio ns Submitted vs Applicatio n Processe d within 60 days	Processe d Applicatio n; Record of Decision; Applicatio n Register by the ED	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Economic Developm ent and Planning	MMC for Local Economi c & Rural Develop ment
Sub Output	Implemen tation of SPLUMA Regulator y Framewor k	Percentag e of Statutory Notices Issued within 7 days in term of Illegal Land Uses Detected	Progress Report on Statutory Notices; Illegal Land Use Register; Inspection Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Economic Developm ent and Planning	MMC for Local Economi c & Rural Develop ment
Sub Output	Implemen tation of	Percentag e of	Progress Report on	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Economic Developm	MMC for Local

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	SPLUMA Regulator y Framewor k	Statutory Notices Issued within 14 days in term of Illegal Buildings Detected	Statutory Notices; Illegal Buildings Identified; Inspection Register											ent and Planning	Economi c & Rural Develop ment
Output	Building Plans Processe d in Accordan ce with Legislativ e Timefram es	Percentag e of Building Inspection s Conducte d vs Applied for within 30 days	Building Applicatio n Forms; Inspection Reports	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Economic Developm ent and Planning	MMC for Human Settleme nt
Sub Output	Approved Building Plans	Percentag e of Building Plans Processe d (<500m²) within 30 days	Building Plans Applicatio n Register	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Economic Developm ent and Planning	MMC for Human Settleme nt
Sub Output	Approved Building Plans	Percentag e of Building Plans	Building Plans Applicatio	Operation al	Percentag e (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Economic Developm ent and Planning	MMC for Human Settleme nt

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
		d (>500m²) within 60 days	Register; Letters of Applicant s												
Output	Provision of Housing: Reduction in Housing Backlog	nd Time (7 Days) in Processin g New Housing Applicatio ns	Applicatio n Forms; Housing Waiting Lists	Operation al	Day(s)	7 day(s)	7 day(s)	7 day(s)	7 day(s)	100.00 %	Target Achieved	n/a	n/a	Economic Developm ent and Planning	MMC for Local Economi c & Rural Develop ment
Sub Output	Reduction of Number of Title Deed in the Possessi on of the Municipali ty	Number of Title Deeds Issued to Beneficiar ies	Signed Acceptan ce Notes	Operation al	Number	400.00#	600.00 #	150.00#	150.00 #	100.00 %	Target Achieved	n/a	n/a	Economic Developm ent and Planning	MMC for Human Settleme nt
Sub Output	Revitalisa tion of Distresse d Mining Towns (Informal Settlemen t	Number of Informal Settlemen ts Database s Updated	Informal Settlemen t Registere d	Operation al	Number	0.00#	1.00 #	0.00#	0.00#		No Planned Target for this Reporting Period	n/a	n/a	Economic Developm ent and Planning	MMC for Human Settleme nt

Planning Level	Planning Statemen t	Indicator	Evidence	Туре	Unit of Measure ment	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performa nce Achieved	Commen t	Reason for Deviation	Correctiv e Measure	Responsi ble Departm ent	Political Oversig ht
	Managem ent)														
Sub Output	Addressin g Housing Backlog	Number of Housing Plans Reviewed	Revised Housing Plan Submitted to Council by 31 May	Operation al	Number	1.00#	1.00#	0.00#	0.00#		No Planned Target for this Reporting Period	n/a	n/a	Economic Developm ent and Planning	MMC for Human Settleme nt

Outcome 9: Build Spatially Integrated Communities - 100.00 %

10. MOTIVATION

The report reflects the organisational performance achieved based on the approved SDBIP. All data is supported by the relevant evidence submitted and maintained by the departments.

11. COMMUNICATIONS IMPLICATIONS

The report was submitted to Internal Audit as a second level of assurance and the Performance Audit Committee who report to Council as a third level of assurance.

12. OTHER DEPARTMENTS CONSULTED

All Municipal Departments formed part of the compilation of the report and were consulted throughout the process.

13. RECOMMENDATIONS

- That the Quarter 1 Performance Report for the 2024 / 2025 financial year be approved.
- That the report be published in compliance with Section 21 of the Municipal Systems Act 2000.