



Service Delivery and Budget

Implementation Plan

(SDBIP)

for

Q2 - 10/2024 - 12/2024

A handwritten signature in black ink, appearing to read "Nozuko Best".

CLLR NOZUKO BEST

EXECUTIVE MAYOR

DATE: 20.01.2025

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1. INTRODUCTION

This quarterly performance report is informed by the Service Delivery Budget Implementation Plan (SDBIP) as approved by Council on 25 June 2024. The report reflects the performance of the Municipality as measured against the performance indicators and targets of the Integrated Development Plan (IDP) and (SDBIP) for 2024 / 2025 Financial Year.

The Municipality achieved an overall performance of **77.00 %** on the implementation of its Service Delivery Budget Implementation Plan (SDBIP) for the quarter under review compared to **79.00%** in the previous year.

Table 1: Regional outcomes aligned to Key Performance Areas/Goals

STRATEGIC KEY PERFORMANCE AREA	REGIONAL OUTCOMES
Goal 1: To Provide Basic Service Delivery	Outcome 1: Basic Service Delivery Improvement
Goal 2: To Promote Local Economic and Social Development	Outcome 5: Safe Communities Outcome 6: Educated Communities Outcome 7: Healthy Communities Outcome 10: Socially Cohesive Communities Outcome 11: Reduce Unemployment Outcome 12: Economic Development
Goal 3: Provision of Institutional Development and Transformation	Outcome 3: Skilled, Capacitated, Competent and Motivated Workforce Outcome 14: Institutional Planning and Transformation
Goal 4: To Provide Municipal Financial Viability and Management	Outcome 13: Robust Financial Administration
Goal 5: To Provide Good Governance and Public Participation	Outcome 2: Accountable Municipal Administrative Outcome 4: Ethic Administrative and Good Governance
Goal 6: To Provide an Integrated Spatial Development Framework	Outcome 8: Sustainable Environment Outcome 9: Build Spatially Integrated Communities

2. LEGISLATIVE REQUIREMENTS

In terms of Section 41 of the Municipal Systems Act, 2000 a Municipality must in accordance with its performance management system and any regulations and guidelines that may be prescribed, monitor measure and review performance at least once a year. In terms of Section 7 of Municipal Planning and Performance Management Regulations, 2001 a municipality must develop a performance management system which complies with the requirements of the Act. Furthermore, Section 13 of the said regulation requires the municipality to monitor measure and review its performance at least twice a year.

The report is further submitted in terms of the provisions of the Municipality's Performance Management Framework which was adopted in accordance with the provisions of Regulations 8 of the Local Government: Municipal Planning and Performance Management Regulations, 2001. The Municipality's Performance Management Framework describes and represents how the municipality's cycle and processes of performance planning, monitoring, measurement, review, reporting and improvement will be conducted, organized, and managed, including determining the roles of the different role players, in accordance with the provisions of Regulation 7 (1) of Regulations.

3. PERFORMANCE MANAGEMENT OVERVIEW AND PROCESSES

To improve on performance planning, implementation, measurement and reporting, the municipality implemented the following actions:

The Integrated Development Plan (IDP) was developed for 2021 – 2026 to give way to the 2024 / 2025 SDBIP;

The 2024 / 2025 Budget, as informed by the IDP priorities, informed the Service Delivery and Implementation Plan (SDBIP).

4. THE SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN

The organisational performance is evaluated by means of a Municipal Scorecard comprising of the SDBIP. The SDBIP is a management and implementation tool which sets in-year performance information such as quarterly service delivery and monthly budget targets, and links each service delivery output to the budget, thus providing credible management information and a detailed plan on how the municipality will provide services. It is a plan that converts the IDP and Budget into measurable targets and objectives. It also allocates responsibility to Departments to deliver the services in terms of the IDP and Budget.

The MFMA Circular No.13 prescribes that: The IDP and budget must be aligned; the budget must address the strategic priorities; the SDBIP should indicate what the municipality is going to do during the next 12 months; and the SDBIP should form the basis for measuring the performance against goals set during the budget /IDP processes. This report complies with the above prescripts.

5. PERFORMANCE AND SUPPORTING INFORMATION

Performance is measured based on the actual performance and evidence provided for the specific indicator. The evidence is manually submitted to the PMO as first level of assurance after which a report is sanctioned by management as a second level of assurance. The report has been submitted to Internal Audit as a third level of assurance after which their report was submitted to the Performance Audit Committee who report to Council.

The overall assessment of actual performance against targets set for the Key Performance Indicators, as documented in the SDBIP, is illustrated in terms of the following assessment methodology aligned with the 2-point measuring scale in accordance with the Municipal Performance Regulations, Regulation 805 of 2006 read with Regulation 21 of 2014.

5.1 Assessment Methodology

A two-point rating scale is used, i.e. targets are either fully achieved or not achieved.

Targets are fully achieved 

Targets are not achieved 

Table 2: Number of Achieved and not Achieved Targets

Goal & Outcome	Number of Targets	Targets Achieved	% Achieved	Targets Not Achieved	% Not Achieved
Goal 1: To Provide Basic Service Delivery	48	32	67.00 %	16	33.00 %
Outcome 1: Basic Service Delivery Improvement	48	32	67.00 %	16	33.00 %
Goal 2: To Promote Local Economic and Social Development	18	16	89.00 %	2	11.00 %
Outcome 5: Safe Communities	3	3	100.00 %	-	-
Outcome 6: Educated Communities	2	1	50.00 %	1	50.00 %
Outcome 7: Healthy Communities	3	3	100.00 %	-	-
Outcome 10: Socially Cohesive Communities	5	4	80.00 %	1	20.00 %
Outcome 11: Reduce Unemployment	3	3	100.00 %	-	-
Outcome 12: Economic Development	2	2	100.00 %	-	-
Goal 3: Provision of Institutional Development and Transformation	20	20	100.00 %	-	-
Outcome 3: Skilled, Capacitated, Competent and Motivated Workforce	11	11	100.00 %	-	-
Outcome 14: Institutional Planning and Transformation	9	9	100.00 %	-	-
Goal 4: To Provide Municipal Financial Viability and Management	17	11	65.00 %	6	35.00 %
Outcome 13: Robust Financial Administration	17	11	65.00 %	6	35.00 %
Goal 5: To Provide Good Governance and Public Participation	11	9	82.00 %	2	18.00 %
Outcome 2: Accountable Municipal Administrative	6	4	67.00 %	2	33.00 %
Outcome 4: Ethic Administrative and Good Governance	5	5	100.00 %	-	-
Goal 6: To Provide an Integrated Spatial Development Framework	14	11	79.00 %	3	21.00 %
Outcome 8: Sustainable Environment	4	2	50.00 %	2	50.00 %
Outcome 9: Build Spatially Integrated Communities	10	9	90.00 %	1	10.00 %
TOTAL	128	99	77.00%	29	23.00%

Table 3: Overall Organisational Performance for each outcome

Outcome	Number of Targets	Targets Achieved	Targets Not Achieved	% Achieved
Outcome 1: Basic Service Delivery Improvement	48	32	16	67.00 %
Outcome 2: Accountable Municipal Administrative	6	4	2	67.00 %
Outcome 3: Skilled, Capacitated, Competent and Motivated Workforce	11	11	-	100.00 %
Outcome 4: Ethic Administrative and Good Governance	5	5	-	100.00 %
Outcome 5: Safe Communities	3	3	-	100.00 %
Outcome 6: Educated Communities	2	1	1	50.00 %
Outcome 7: Healthy Communities	3	3	-	100.00 %
Outcome 8: Sustainable Environment	4	2	2	50.00 %
Outcome 9: Build Spatially Integrated Communities	10	9	1	90.00 %
Outcome 10: Socially Cohesive Communities	6	5	1	83.00 %
Outcome 11: Reduce Unemployment	3	3	-	100.00 %
Outcome 12: Economic Development	2	2	-	100.00 %
Outcome 13: Robust Financial Administration	17	11	6	65.00 %
Outcome 14: Institutional Planning and Transformation	9	9	-	100.00 %
Total	128	99	29	77.00%

Table 4: Overall Organisational Performance for each goal

Goal	Quarter 1	Quarter 2	Variance
Goal 1: To Provide Basic Service Delivery	34.00 %	67.00 %	33%
Goal 2: To Promote Local Economic and Social Development	80.00 %	89.00 %	9%
Goal 3: Provision of Institutional Development and Transformation	88.00 %	100.00 %	12
Goal 4: To Provide Municipal Financial Viability and Management	47.00 %	65.00 %	18%
Goal 5: To Provide Good Governance and Public Participation	90.00 %	82.00 %	-8%
Goal 6: To Provide an Integrated Spatial Development Framework	100.00 %	79.00 %	-21%

6. NON-FINANCIAL PERFORMANCE ANALYSIS

The performance of the respective goals aligned with the 14 district outcomes is explained in detail below. Out of the 135 planned organisational targets, 104 were achieved while 31 targets did not achieve. The performance on the respective goals is discussed below.

Goal 1: Goal 1: To Provide Basic Service Delivery

This goal comprises of **49** indicators, aligned to the 14 national and provincial outcomes. The average overall performance achieved on this goal is **65 %** for the period under review compared to 55% of the previous financial year.

The main challenges experienced that impacted negatively on the performance achieved compared to planned, were the inability to fully implement the infrastructure maintenance plans as a result of the cash flow challenges.

The main challenges experienced that impacted negatively on the performance achieved compared to planned, were the inability to fully implement the infrastructure maintenance plans as a result of the cash flow challenges. The departmental maintenance plans were developed based on the approved budget and budgeted revenue based at a collection rate of 60%. The municipality could only realise an average collection rate of 55%, resulting in a negative cash flow.

Shortage of personnel across all departments impacted negatively on the achievement of the planned targets. Shortage of service delivery trucks such as Cherry Pickers, Motor Graders, Sewer trucks, Water trucks and small tools and equipment. More spillages were reported which were caused by old infrastructure pipes.

Mitigation plans

The municipality has submitted a business plan for funding of the Integrated Infrastructure Masterplan.

Non-Technical Electricity Losses:

- ✓ Implement a check and area metering solution to identify where the main losses occur – area metering, substation and feeder levels.
- ✓ Purchase “smart ready” pre-payment meters to replace all those domestic meters previously tampered, bypassed meters, faulty meters and where no meters were installed.
- ✓ Back to basics approach and improve and enhance the customer service programmes and education programmes in the field.
- ✓ Implementation of the TID Project on Rollover Project for Prepaid Water Meters in low paying areas has shown slight improvement on electricity purchases

Water losses mitigation plans

(1) Work stream – Bulk Water Supply & Bulk Meters

Objective:

Provide bulk water balances to proactively establish accurate assessment of water losses in bulk water supply system

Replace/upgrade old infrastructure

Ensure adequate working bulk meters at all required supply points

(2) Assistance to the Poor and School Leak Repairs

Objective:

Ensure that internal water losses are identified and repaired

6.2 Goal 2: To Promote Local Economic and Social Development

This goal comprises of 22 indicators, aligned to the 14 national and provincial outcomes. The average overall performance achieved on this goal is **91 %** for the period under review compared to 88% of the previous financial year.

Outcome 6: Educated Communities - Number of Early Childhood Develop Campaign (ECDC) awareness campaigns conducted could not achieve planned target due to the misalignment of activities with the Provincial Departments. Activity differed to the next quarter

Outcome 10: Socially Cohesive Communities - Percentage of community facilities maintenance plan implemented target could not achieve due to delays in procurement of material and service providers required for maintenance operations

6.3 Goal 3: Provision of Institutional Development and Transformation

This goal comprises of **20** indicators, aligned to the 14 national and provincial outcomes. The average overall performance achieved on this goal is **100.00 %** for the period under review compared to 84% of the previous financial year.

All indicators achieved as planned

6.4 Goal 4: To Provide Municipal Financial Viability and Management

This goal comprises of **17** indicators, aligned to the 14 national and provincial outcomes. The average overall performance achieved on this goal is **65 %** for the period under review compared to 26% of the previous financial year.

The main reasons for not achieving target can be attributed to poor revenue collection due to non-payments of consumer accounts by some township areas. The municipality needs to improve on electricity billing and also reduce the distribution losses on both water and electricity to minimum levels so as to consistently finance its operating activities from own revenue. The municipality continues to incur high bulk purchases and inventory consumed expenditure due to high distribution losses averaging 53,63% on electricity and 38,08% on water. The distribution losses are due to aged infrastructure and meter tempering. The municipality owes creditors a total amount of R2 227 693 000.

The main creditors are Rand Water and Eskom. The municipality has made arrangements with Rand Water to pay off the outstanding debts over a period of 5 years. The municipality is currently under Eskom Debt Relief programme were if Eskom will write off the amount owed by the municipality as at 31 March 2023 over three years should it comply with the 14 conditions outlined in the MFMA Circular 124.

Actual income lower than budgeted due to the following:

Billing on Electricity has not been effective due to continuous meter tempering, cable theft and load reduction implemented by ESKOM.

Interest receivable from debtors is less than expected.

The municipality received more than the budgeted amount on other revenue streams which are water, refuse and equitable share however the excess was not enough to offset the underperformance on electricity and interest.

The municipality needs to implement credit control more strictly to ensure defaulters on municipal debt are traced and services cut off for non-payment.

Improved payment turnaround time on Government accounts although, more strategic measures must be undertaken to increase revenue base. A Project Team was established to assist in the debt write off through ka Ngwe payment incentive scheme. The collection of amounts in arrears from businesses, farmers and government and annual rates are prioritised on a 50% write off subject to conditions that have been publicised and 80% current account payment level maintenance.

6.5 Goal 5: To Provide Good Governance and Public Participation

This goal comprises of 11 indicators, aligned to the 14 national and provincial outcomes. The average overall performance achieved on this goal is 82 % for the period under review compared to 75% of the previous financial year.

Outcome 2: Accountable Municipal Administrative. Target could not be achieved on number of community meetings held by councillors due to quorum.

6.6 Goal 6: To Provide an Integrated Spatial Development Framework

This goal comprises of 15 indicators, aligned to the 14 national and provincial outcomes. The average overall performance achieved on this goal is 80 % for the period under review compared to 94% of the previous financial year.

Outcome 8: Sustainable Environment- Percentage of parks and cemeteries maintenance plan implemented. Target was not achieved for the beautification of town entrances as a result of delays in the supply chain management processes

Outcome 9: Build Spatially Integrated Communities- Late finalisation of the item impacted on the approval of the municipal land acquisition and disposal policies developed.. Item to be approved in the next council meeting.

7. FINANCIAL PERFORMANCE ANALYSIS

	Budget	Actual – YTD	Variance	Actual – Quarter 2
OPEX Budget	2 598 895 000	989 000 000	1 609 895 000	398 949 000
CAPEX Budget	170 430 000	82 167 503	88 262 497	57 603 311
Grants Allocation	220 133 649	92 575 503	182 761 327	63 358 576
Inventory Consumed	221 957 000	171 194 000	60 216 000	84 628 000
Debt Impairment	171 600 000	0	0	0

Revenue and Expenditure

Quarter 2 operating revenue amounted to R229 420 000 against the budgeted revenue of R1 351 229 000 . Actual receipts as reflected in the cash flow statement for 2024 / 2025 amounted to R 5 525 301.64.

The Municipality spent an amount of R 57 603 311 on capital projects, which is 144% of the planned budget and 30.21% of the total budget.

The total operational revenue recognised for the 2024 / 2025 amounts to R229 420 000 representing of the total revenue collected to date (excluding capital revenue).

The total operating expenditure for the financial year amounts to R398 701 000.

The total employee-related costs including councilors' remuneration is 30.06% of the total operating expenditure incurred by the end of the financial year.

The interest is mainly contributed by the debt that the Municipality owes to Rand Water and Eskom that is R84 552 000 .

The bulk purchases of R196 671 000 are the main cost driver which amount to 49.33% of the expenditure incurred. The major portion of equitable share is utilised for Eskom and Rand Water.

The municipality's total outstanding debtors amounted to R6 070 003 000 at the end of the financial year compared with the R4 990 768 000 the previous financial year. The amount of debtors R1 079 235 000 which grew in the current financial year represents cash that was not collected from rate payers and consumers. Had this money been collected the debtors of the municipality would have been serviced and service delivery would have improved. It is important that the current revenue enhancement strategies be tailored to collect these arrears and improve the working capital situation of the municipality.

8. EVALUATION OF SERVICE PROVIDERS

In compliance with section 46 (1)(a) of the Municipal Systems Act, the following table reflects the performance of external service providers utilized during this quarter for the year under review for the implementation of projects as approved in the IDP.

Project No.	Project Description	Appointed Consultant	Average Score	Appointed Contractor	Average Score	Comments
Water and Sanitation						
P787	Installation of Zonal Meters and PRV'S with Real Time Scada Monitoring for Meratong Municipality	Mayasane and Associates (Pty) Ltd	4 - Very Good	SEBBRA (Pty) Ltd		Consultant rated 4 due to submission and adherence to project planning milestones
P763	Upgrading & Rehabilitation of Wiedla WWTW	TKQ Consulting (Pty) Ltd	4 - Very Good	ZM and Nikiwenono Construction	3 - Good	The consultant is rated 4 due to submission and adherence to project planning milestones
P773	Khusong North Water & Sewer Reticulation Stage 4	LSO Consulting Engineers (Pty) Ltd	4 - Very Good	Malindo Civil and Construction	4 - Very Good	Contractual Obligations adhered to. Performance is based on initial programme with minor adjustments
P777	Foundation Stabilization of Addata Reservoir	Lihuzu Projects (Pty) Ltd	4 - Very Good	VTR Construction CC	4 - Very Good	Minor issues with the community Contractual Obligations adhered to. Performance is based on initial programme with minor adjustments
P789	Refurbishment of Khusong WWTW	TKQ Consulting (Pty) Ltd	4 - Very Good	Not yet appointed		Consultant rated 4 due to submission and adherence to project planning milestones, project is implemented within project milestones
P791	Wiedla Ext 1 WWTW	TKQ Consulting (Pty) Ltd	4 - Very Good	Not yet appointed		Consultant rated 4 due to submission and adherence to project planning milestones, project is implemented within project milestones
Roads and Stormwater						
P758	Wiedla Ext 3 Roads & Stormwater (Phase 7)	TKQ Consulting (Pty) Ltd	3 - Good	ATT Global Group (Pty) Ltd	3 - Good	Project milestones completed within set date
P769	Khusong Roads & Stormwater (Phase 8)	LSO Consulting Engineers (Pty) Ltd	3 - Good	3- Good	3 - Good	Project implemented accordingly. Challenges experienced was for the service provider who was unable to supply on time
P770	Kokosi Roads & Stormwater (Phase 4)	Kabe Consulting Engineers (Pty) Ltd	3 - Good	Sivuthumillo Trading	3 - Good	Project milestone achieved as planned
P771	Kokosi Roads & Stormwater (Phase 8)	Kullo Consulting Engineers (Pty) Ltd	3 - Good	Nandzu Trade and General Projects	3 - Good	Project milestone achieved as planned
P772	Wiedla Ext 3 Roads & Stormwater (Phase 8)	Kago Built Environment Consultants (Pty) Ltd	4 - Very Good	Siukuluwane Lesisha Construction CC	3 - Good	Project milestone achieved as planned

Project No.	Project Description	Appointed Consultant	Average Score	Appointed Contractor	Average Score	Comments
P778	Khuisong Rehabilitation of Sinkholes	LPS Consulting (Pty) Ltd	3 - Good	Jolinkomo Trading and Projects	4 - Very Good	Project milestone achieved as planned
P780	Rehabilitation of Cartelionville Cemetery Road	Mayisane and Associates (Pty) Ltd	5 - Excellent	Contractor not yet appointed		N/A
P781	Kakosi WWTW Access Road	Kullo Consulting Engineers (Pty) Ltd		Contractor not yet appointed		N/A
P782	Wedela WWTW Access Road	Kullo Consulting Engineers (Pty) Ltd	4 - Very Good	Contractor not yet appointed		N/A
P783	Merafong Roads & Stormwater Maintenance	TKQ Consulting (Pty) Ltd		Jolinkomo Trading and Projects (Pty) Ltd		Project milestone achieved as planned
P784	Merafong Water and Sanitation Maintenance	Not Appointed		Zacks Business Enterprise	3 - Good	Project milestone achieved as planned
P790	Khuisong Bulk Roads and Stormwater (Phase 2)	Mayisane and Associates (Pty) Ltd	4 - Very Good	Shwings Construction and Projects		Project milestone achieved as planned
Facilities						
P775	Upgrading of Wedela Recreation Club	Kabe Consulting Engineers (Pty) Ltd	3 - Good	Mririto Group	3 - Good	Consultant delivered on milestones as planned
P776	Refurbishing of Kokoski Stadium	Mhiduve Consulting Engineers (Pty) Ltd		Buysisa Projects	2 - Average	Poor performance of the consultant impacted negatively on the achievement of the planned target. A letter of intention to terminate will be issued
Electricity						
P765	2 x 40 132 - 11kv Plover Substation	LSO Consulting Engineers (Pty) Ltd	3 - Good	Kunjalo Kunje Trading	3 - Good	The consultant is rated 4 due to submission and adherence to project planning milestones
P786	132kva - 150m Loop In - Loop Out Overhead Line for Plover	LSO Consulting Engineers (Pty) Ltd		Kunjalo Kunje Trading	3 - Good	The consultant is rated 4 due to submission and adherence to project planning milestones

	Description	Bidders Name	Average Score	Comments
1.	Appointment Of A Service Provider For The Provision Of Insurance Services For A Period Of Three (3) Years	Kunene Makopo Risk Solutions	4	No poor performance recorded during quarter 2 as the company adhered to its turnaround time
2.	Appointment Of A Pool Of Service Providers For The Provision Of Various Training Programmes In Different Fields For A Period Of Three (3) Years	• CBM Training • Pebetsi Training and Consulting	4	No poor performance recorded during quarter 2 as the company adhered to its turnaround time
3.	Appointment Of A Service Provider For The Operations And Management Of Carletonville Landfill Site For A Period Of Thirty Six (36) Months	Khabokedi Waste Management	4	No poor performance recorded during quarter 2 as the company adhered to its turnaround time
4.	Appointment Of A Panel Of Service Providers For The Provision Of Mechanical Repairs Through A Filment Centre For A Period Of Three (3) Years	Khuwait Group (PTY) Ltd • TBT Auto Services CC T/A Dunlop Zone Carletonville	4	No poor performance recorded during quarter 2 as the company adhered to its turnaround time
5.	Appointment Of A Service Provider For The Provision Of Indigent Pauper Burials For A Period Of Three (3) Years	Motsheki Funeral Home (PTY) Ltd	4	No poor performance recorded during quarter 2 as the company adhered to its turnaround time
6.	Appointment Of A Service Provider For The Supply, Delivery And Maintenance Of An Electronic Traffic Surveillance System For A Period Of Thirty Six (36) Months	Syntell (PTY) Ltd	4	No poor performance recorded during quarter 2 as the company adhered to its turnaround time
7.	Appointment Of A Service Provider For The Provision Of Services For Merafong Integrated Library Management System For A Period Of Three (3) Years	Universal Knowledge Software (PTY) Ltd	5	No poor performance recorded during quarter 2 as the company adhered to its turnaround time
8.	Appointment Of A Panel Of Service Providers For The Supply And Delivery Of Materials For A Period Of Three (3) Years On An As And When Required Basis	Mega Works Trading Enterprise 212 Khuwait Group (PTY) Ltd Bakangkemo Construction and Projects CC YBS Projects T/A Hydro Equip (PTY) Ltd	- 4 - -	No poor performance recorded during quarter 2 as the company adhered to its turnaround time No poor performance recorded during quarter 2 as the company adhered to its turnaround time No service rendered No service rendered
9.	Appointment Of A Service Provider For The Printing, Folding & Mailing Of Municipal Accounts For A Period Of Three (3) Years	Cab Holdings	4	No poor performance recorded during midterm as the company adhered to its turnaround time
10.	Appointment Of A Service Provider For The Provision Of Physical Security Services For A Period Of Three (3) Years	Wenzile Phaphama Security Services	4	No poor performance recorded during quarter 2 as the company adhered to its turnaround time
11.		OPM Construction	-	No service rendered

	<i>Appointment Of A Panel Of Service Providers For Grass Cutting On An As And When Required Basis For A Period Of Thirty (36) Months</i>	Melisibongakonke Transport & Projects Minatiou Trading 359 Moakamedzi Seleke Trading Enterprise Motshola Holdings	-	No service rendered No service rendered
12.	<i>Appointment Of A Service Provider For The Installation Of Street Lights And All Material Required For The Electrification Of Street Lights Merafong</i>	Izinyosi Engineering	3	n/a
13.	<i>Appointment Of A Service Provider For The Structural Rehabilitation Of Carletonville 007 Reservoir For The Merafong City Local Municipality</i>	Bomseni Trading / Tshau Ngwako A Maloa JV	3	No poor performance recorded during quarter 2 as the company adhered to its turnaround time
14.	<i>Appointment Of A Service Provider For The Digging Of Graves Within The Jurisdiction Of Merafong City Local Municipality On An As And When Required Basis For A Period Of Three (3) Years</i>	Minatiou Trading 352	3	No poor performance recorded during quarter 2 as the company adhered to its turnaround time
15.	<i>Appointment Of A Service Provider For Electrical And Water Meter Reading Services For A Period Of Three (3) Years</i>	Mosekate Trading & Projects	3	No poor performance recorded during quarter 2 as the company adhered to its turnaround time
16.	<i>Appointment Of A Service Provider For The Provision Of Credit Control Services For A Period Of Three (3) Years</i>	Komtseng Construction & Projects	3	No poor performance recorded during quarter 2 as the company adhered to its turnaround time
17.	<i>Panel of Attorneys for a Period of Three (3) Years on an as and when required basis</i>	De Swardt Myambo Hlahla Attorneys LP Skosana Attorneys • Madhiopha & Thenga Incorporated • Moodie & Robertson • Mosire Tsiane Attorneys • Ntsoane Attorneys Inc • Raphaela Attorneys Inc • Strauss Daly Incorporated • TA Dipudi Attorneys • Mncedisi Ndlovu & Sedumedi Inc	4	No poor performance recorded during quarter 2 as the company adhered to its turnaround time

9. SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN

Goal 1: To Provide Basic Service Delivery

National and Provincial Alignment			District Outcome 1: Basic Service Delivery Improvement												
NDP			Chapter 4: Economic Infrastructure												
National Outcomes			Outcome 6: Educated Communities												
Back to Basics Goals			Goal 1: Putting people and their concerns first												
Provincial 10 Pillars			Pillar 2: Accountable Municipal Administrative												
COGTA Key Performance Area			KPA 2: Basic Service Delivery												
Municipality Strategic Goal			Goal 1: To Provide Basic Service Delivery												
Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
Output	Maintain Good Quality Reliable Roads	Percentage of Roads Maintained & Implemented	Approved Maintenance Plan; Signed Works Orders; Monthly Reports	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwater & Public Works
Sub Output	Road Maintenance	m ² of Tarred Roads Maintained	Approved Maintenance Plan; Signed Works Orders; Monthly Reports; Listings	Operational	Square Metres (m ²)	4 900.00 m ²	5 000.00 m ²	1 350.00 m ²	1 350.00 m ²	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwater & Public Works
Sub Output	Maintenance of Gravel Roads	Km of Gravel Roads	Approved Maintenance Plan	Operational	Kilometer (km)	76.00 km	80.00 km	20.00 km	17.80 km	94.50 %	Target Achieved	Non-availability of the to have an	Fill in vacancies	Technical Services	MMC for Roads, Stormwater

	Roads Maintained	Signed Works Orders; Monthly Reports; Listings					Grader Operator	additional operator	er & Public Works
	Percentage of Reported Potholes Repaired within 7 Working Days	Register; Signed Works Orders; Monthly Reports; Listing	Operational Percentage (%)	95.00 %	100.00 %	100.00 %	Target Achieved	n/a	Technical Services
Activity	Repair of Potholes in Municipal Tarred Roads	Approved Stormwater Drainage System	Meters of Maintenance Plan; Signed Works Orders; Monthly Reports; Listing	Approved Maintenance Plan; Signed Works Orders; Monthly Reports; Listing	Operational Meters (m)	7 550.00 m	4 000.00 m	200.00 m	MMC for Roads, Stormwater & Public Works
Sub Output	Reliable Stormwater Infrastructure	Maintained in Accordance with Maintenance Plan	Maintained in Accordance with Maintenance Plan	Maintained in Accordance with Maintenance Plan	Operational Meters (m)	7 550.00 m	4 000.00 m	200.00 m	MMC for Roads, Stormwater & Public Works
Sub Output	Number of Kerb Inlets Maintained in Accordance with Maintenance Plan	Approved Maintenance Plan; Signed Works Orders; Monthly Reports; Listing	Approved Maintenance Plan; Signed Works Orders; Monthly Reports; Listing	Approved Maintenance Plan; Signed Works Orders; Monthly Reports; Listing	Operational Number (#)	553.00 #	600.00 #	50.00 #	Unavailability of the TLB impacted on achieving planned target
	Reliable Stormwater Infrastructure	Maintained in Accordance with Maintenance Plan	Maintained in Accordance with Maintenance Plan	Maintained in Accordance with Maintenance Plan	Operational Number (#)	553.00 #	600.00 #	50.00 #	Procurement to improve performance of the TLB to be prioritised
	Provision of Free Basic Services to Indigents	Number of Indigent Application Forms Processed within 90 Working Days	Indigent Register; Processed Forms	Indigent Register; Processed Forms	Operational Number (#)	789.00 #	1 200.00 #	300.00 #	Technical Services
Output									MMC for Health & Social Development
									Community Services

Sub Output	Indigent Verification Process	Number of Indigent Verification Process Plans	Approved Indigent Verification Process Plan	Operational Number (#)	1.00 #	0.00 #	0.00 #	No Planned Target for this Reporting Period	MMC for Health & Social Development
Sub Output	Provision of Electricity Infrastructure	Percentage of Household s in NERSA Licensed Area with Access to Basic Level of Electricity Services	IDP Status Quo Analysis and Stats SA; Monthly Reports; Consumer Accounts	Operational Percentage (%)	90.00 %	90.00 %	90.00 %	Target Achieved	MMC for Electricity Gas & Water
Sub Output	Provision of Reliable Electrical	Percentage of Electricity Maintenance Plan Implemented	Approved Maintenance Plan; Signed Works Orders; Monthly Reports; Listing	Operational Percentage (%)	75.71 %	100.00 %	100.00 %	Target Achieved	MMC for Electricity Gas & Water
Sub Output	Effective Maintenance of Electricity Infrastructure	Percentage of Street Lights Maintained	Approved Maintenance Plan; Signed Works Orders; Monthly	Operational Percentage (%)	66.66 %	100.00 %	100.00 %	Target Achieved	MMC for Electricity Gas & Water

Output	Sub Output	Output	Sub Output	Reports; Listing						Correction of bypassed meters conducted during Q2		MMC for Electricity , Gas & Water
				Percentage of Unaccount ed Electricity Losses	Section 71 Report	Operational Percentage (%)	60.53 %	52.80 %	50.00 %	47.61 %	105 %	
Unaccount ed Electricity Losses	Effective Maintenance of Electricity Infrastructure	Number of Identified Illegal Connection s and By-Passing of Pre-Paid Meters Corrected	Approved Maintenance Plan; Signed Works Orders; Monthly Reports; Listings	Operational Number	1 241.00 #	1 400.00 #	150.00 #	150.00 #	100.00 %	Target Achieved	n/a	Energy Department
Sub Output	Provision of Basic Sanitation Services	Percentage of Household s with Access to Basic Level of Sanitation	IDP Status Quo Analysis and Stats SA; Monthly Reports; Consumer Accounts	Operational	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	Technical Services
Output	Sewer Infrastructure and Maintenance e	Percentage of Sewer Maintenance e Plan Implemented	Approved Maintenance Plan; Signed Works Orders; Monthly Reports; Listings	Operational	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	Technical Services
Output	Wastewater Treatment Works Maintenance e	Percentage of Wastewater Treatment Works	Approved Maintenance Plan; Signed Works	Operational	30.00 %	30.00 %	30.00 %	30.00 %	30.00 %	Target Achieved	n/a	Technical Services

	Maintenanc e Plan Implement ed	Orders; Monthly Reports; Listings											
Sub Output	Wastewater Treatment Works Maintenance	Percentage of Reported Sewer Blockages / Spillages Fixed within 24 Hours	Register; Signed Works Orders; Monthly Reports	Operational Percentage (%)	75.00 %	75.00 %	75.00 %	100.00 %	100.00 %	n/a	n/a	MMC for Electricity, Gas & Water	MMC for Integrated Environmental Management
Sub Output	Coordination of Removal of Illegal Dumping	Percentage of Reported Illegal Dumping Removed	Signed Monthly Schedules; Monthly Reports	Operational Percentage (%)	22.22 %	100.00 %	100.00 %	0.00 %	0.00 %	Tipper truck is still in mechanical workshop.	Backlogs will be attended to the following month.	Energy Department	Energy Department
Sub Output	Compliance with Landfill Sites Licensing Requirements	Percentage Complianc e with Landfill Site Licensing Requirements	Monthly Reports	Operational Percentage (%)	80.00 %	100.00 %	100.00 %	100.00 %	100.00 %	N/A	N/A	Energy Department	Energy Department
Output	Provision of Basic Solid Waste Services	Percentage of Formal Household Access to Basic Solid Waste Removal	IDP Status Quo Analysis and Stats; SA; Monthly Reports; Consumer Accounts	Operational Percentage (%)	96.69 %	100.00 %	100.00 %	95.11 %	97.11 %	Shortage of personnel during closing of council.	Backlogs will be removed on the next scheduled date.	MMC for Integrated Environmental Management	MMC for Integrated Environmental Management

Output	Provision of Basic Solid Waste Services	Percentage of Informal Household with Access to Basic Solid Waste Removal in Mphahiwá Village	Removal Schedule; Monthly Reports	Operational Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	N/A	Energy Department	MMC for Integrated Environmental Management
		Solid Waste Recycling	Monthly Reports	Operational Percentage (%)	21.78 %	28.00 %	34.93 %	80.00 %	Red	Target Achieved	N/A	Energy Department
Sub Output	Extension of Waste Collection Services to Newly Developed Households in the Formal Areas	Percentage of Total Solid Waste Recycled	Monthly Reports	Operational Percentage (%)	88.90 %	100.00 %	100.00 %	100.00 %	Green	Target Achieved	N/A	Energy Department
		IDP Status Quo Analysis and Stats SA; Monthly Reports; Consumer Accounts	Number of Service Extention to Household without Refuse Removal Services	Operational Number (#)	0.00 #	200.00 #	0.00 #	0.00 #	No Planned Target for this Reporting Period	N/A	N/A	Energy Department
Sub Output	Provision of Access to Basic Level of Water Services	Percentage of Household with Access to Basic Level of Water Services	SA; Monthly Reports; Consumer Accounts	IDP Status Quo Analysis and Stats SA; Monthly Reports; Consumer Accounts	95.00 %	95.00 %	95.00 %	95.00 %	Green	Target Achieved	n/a	Technical Services
		Basic Level of Water Services	Consumer Accounts	Basic Level of Water Services	95.00 %	95.00 %	95.00 %	95.00 %	Green	Target Achieved	n/a	MMC for Electricity, Gas & Water

Sub Output	Provision of Quality and Reliable Water Supply	Percentage Complianc e to Water Quality Standards	Rand Water Monthly Reports	Operational Percentage (%)	95.00 %	95.00 %	95.00 %	95.00 %	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Electricity , Gas & Water
Sub Output	Maintain Efficient Water Infrastructure	Percentage of Water Services Maintenance Plan; Implemented	Approved Maintenance Plan; Signed Works Orders; Monthly Reports; Listings	Operational Percentage (%)	83.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Technical Services	MMC for Electricity , Gas & Water
Sub Output	Var-On-Leaks Programme	Percentage of Reported Burst Water Pipes Repaired within 24 Hours	Register; Signed Works Orders; Monthly Reports; Listings	Operational Percentage (%)	98.59 %	100.00 %	100.00 %	99.00 %	99.00 %	Target Achieved	Not Achieved	Insufficient resources impacted on the achievement of the planned target	Vacancies to be filled	MMC for Electricity , Gas & Water
Sub Output	Curbng of Water Losses	Percentage of Unaccount ed Water Losses	Monthly Reports on Purchases and Sales; Section 71 Report	Operational Percentage (%)	35.95 %	40.00 %	40.00 %	35.82 %	90.00 %	Target Achieved	Not Achieved	Pipe burst due to old infrastructure and illegal connection s impacted on achieving planned target	Upgrading of the infrastructure to improve performance	MMC for Electricity , Gas & Water

Project Implementation

Projects: Water and Sanitation

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
Upgrading & Rehabilitation of Wedela WWTW	The indicator measures number of project milestones completed for the Upgrading & Rehabilitation of Wedela WWTW project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	WSIG	20	R 10 000 000.00	R 1 000 000.00	R 5 394 211.86	53.94 %	100.00 %	10.00 %	100.00 %	n/a	MMC for Electricity, Gas & Water
Khutsong North Water & Sewer Reticulation Stage 4	The indicator measures number of project milestones completed for the Khutsong North Water & Sewer Reticulation Stage 4 project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	MIG	6; 8; 9; 10	R 7 000 000.00	R 2 100 000.00	R 5 184 856.88	74.07 %	70.00 %	21.00 %	30.00 %	Target Not Achieved	Political intervention sought to mitigate the challenge

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
The indicator measures number of project milestones completed for the Foundation Stabilization of Addata Reservoir project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Report Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	WSIG	1	R 5 000 000.00	R 2 000 000.00	R 2 703 543.36	35.00 %	87.50 %	Target Not Achieved	Political intervention sought to mitigate the challenge	Energy Department	MMC for Electricity, Gas & Water	
The indicator measures number of project milestones completed for the Installation of Zone Meters and PRV project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Report Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	WSIG	1 - 28	R 6 342 000.00	R 1 342 000.00	R 1 412 05.49	21.00 %	26.00 %	100.00 %	Target Achieved	n/a	Energy Department	MMC for Electricity, Gas & Water

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
	the performance report.												
Refurbishment of Khutsong WWTW	The indicator measures number of project milestones completed for the Refurbishment of Khutsong WWTW project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Report; Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	WSIG	3	R 10 000 000.00	R 2 500 000.00	R 3 661 485.35	36.61 %	Target Achieved	n/a	Energy Department	MMC for Electricity, Gas & Water	
Welverdiend WWTW	The indicator measures number of project milestones completed for the Welverdiend WWTW project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Report; Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	WSIG	12	R 2 000 000.00	R 600 000.00	R 774 134.07	38.71 %	Target Not Achieved	Planned could be achieved due to illegal occupants inside the plant	Energy Department	MMC for Electricity, Gas & Water	

Projects: Roads and Stormwater

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
Wedela Ext 3 Roads & Stormwater (Phase 7)	The indicator measures number of project milestones completed for the Wedela Ext 3 Roads & Stormwater (Phase 7) project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Co-Signed Report; Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	MIG 20	R 6 000 000.00	R 4 800 000.00	R 4 767 953.18	79.47 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwater & Public Works	
Khutsong Roads & Stormwater (Phase 8)	The indicator measures number of project milestones completed for the Khutsong Roads & Stormwater (Phase 8) project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Co-Signed Report; Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	MIG 2	R 10 000 000.00	R 1 360 000.00	R 2 747 688.29	27.48 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwater & Public Works	

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
Kokosi Roads & Stormwater (Phase 4)	The indicator measures number of project milestones completed for the Kokosi Roads & Stormwater (Phase 4) project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	MIG	25	R 6 000 000.00	R 1 350 000.00	R 1 359 237.84	22.65 %	Target Not Achieved	Planned target could not be achieved due to slow finalisation of administrative compliance issues	Project planning to be revised during midterm budget adjustment process	Technical Services	MMC for Roads, Stormwater & Public Works
Kokosi Roads & Stormwater (Phase 8)	The indicator measures number of project milestones completed for the Kokosi Roads & Stormwater (Phase 8) project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Report	MIG	26	R 10 000 000.00	R 1 758 146.00	R 9 524 390.43	95.24 %	Target Not Achieved	Practical could not be achieved due to unavailability of material	planning to be revised during midterm budget adjustment process	Technical Services	MMC for Roads, Stormwater & Public Works
Wedelia Ext.3 Roads & Stormwater (Phase 8)	The indicator measures number of project milestones	Project Charter with Milestones; Consultant Appointment	MIG	20	R 8 500 000.00	R 1 000 000.00	R 5 137 942.41	60.45 %	Target Achieved	n/a	n/a	Technical Services	MMC for Roads, Stormwater & Public Works

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
	completed for the Wedela Ext.3 Roads & Stormwater (Phase 8) project, reported as a percentage in the performance report.	Letter, Report	Design										
Khutsong Rehabilitation of Sinkholes	The indicator measures number of milestones completed for the Khutsong Rehabilitation of Sinkholes project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Letter; Monthly Progress Reports	HSDG		100.00 %	100.00 %	100.00 %	100.00 %		n/a	Target Achieved	Technical Services	MMC for Roads, Stormwater & Public Works
Rehabilitation of Carletonville Cemetery Road	The indicator measures number of milestones completed for the Rehabilitation of Carletonville Cemetery Road project,	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Letter; Monthly Progress Reports	MIG	18	R 12 000 000.00	R 3 000 000.00	R 7 987 183.98	66.56 %		n/a	Target Achieved	Technical Services	MMC for Roads, Stormwater & Public Works

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
	reported as a percentage in the performance report.	Project Owner); Completion Certificate											
Kokosi WWTW Access Road	The indicator measures number of project milestones completed for the Kokosi WWTW Access Road project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	MIG	22	R 2 062 150.00	R 350 000.00	R 1 031 342.37	50.01 %	Target Achieved	n/a	Technical Services	MMC for Roads, Stormwater & Public Works	
Wedela WWTW Access Road	The indicator measures number of project milestones completed for the Wedela WWTW Access Road project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Report	MIG	20	R 1 500 000.00	R 350 000.00	R 0.00	0.00 %	Target Achieved	n/a	Technical Services	MMC for Roads, Stormwater & Public Works	

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight	
Merafong Roads & Stormwater Maintenance	The indicator measures number of project milestones completed for the Merafong Roads & Stormwater Maintenance project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Report	MIG	7: 24	R 2 000 000.00	R 500 000.00	R 0.00	0.00 %	25.00 %	25.00 %	n/a	Technical Services	MMC for Roads, Stormwater & Public Works	
Merafong Water and Sanitation Maintenance	The indicator measures number of project milestones completed for the Merafong Water and Sanitation Maintenance project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Report; Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	MIG	1 - 28	R 2 000 000.00	R 500 000.00	R 0.00	0.00 %	25.00 %	25.00 %	Target Not Achieved	Planning to be revised during midterm adjustment budget process	MMC for Roads, Stormwater & Public Works	
Khutsong Bulk Roads and Stormwater (Phase 2)	The indicator measures number of project milestones	Project Charter with Milestones; Consultant Appointment	HSDG	1	R 30 000 000.00	R 0.00	R 0.00	0.00 %	30.00 %	10.00 %	Target Achieved	n/a	Technical Services	MMC for Roads, Stormwater & Public Works

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
	completed for the Khutsong Bulk Roads and Stormwater (Phase 2) project, reported as a percentage in the performance report.	Letter, Design Report											

Projects: Facilities

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
Upgrading of Wedela Recreation Club	The indicator measures number of project milestones completed for the Upgrading of Wedela Recreation Club project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	MIG 11 R 4 000 000.00	R 2 500 000.00	R 6 16 625.93	15.42 %	85.71 %	20.00 %	30.00 %	Target achieved to poor performance	Community Services	MMC for Health & Social Development
Refurbishing of Kokosi Stadium	The indicator measures number of project milestones completed for the Refurbishing of Kokosi Stadium project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	MIG 25 R 6 000 000.00	R 4 800 000.00	R 0.00	0.00 %	0.00 %	50.00 %	87.50 %	Target Not Achieved	Community Services	MMC for Health & Social Development

Projects: Electricity

Project	Project Description	Evidence	Funding	Ward	Annual Target	Target	Actual	Performance Achieved	Comment	Corrective Measure	Responsible Department	Political Oversight
2 x 40 132 - 11kv Plover Substation	The indicator measures number of project milestones completed for the 2 x 40 132 - 11kv Plover Substation project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Report, Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	INEP	12	R 7 768 000.00	R 0.00	R 4 400 000.00	56,64 %	Planning to be revised during midterm budget adjustment budget process	MMC for Electricity, Gas & Water	Energy Department	
132kva - 150m Loop In - Loop Out Overhead Line for Plover	The indicator measures number of project milestones completed for the 132kva - 150m Loop In - Loop Out Overhead Line for Plover project, reported as a percentage in the performance report.	Project Charter with Milestones; Consultant Appointment Letter; Design Report, Co-Signed Monthly Progress Reports (Consultant & Project Owner); Completion Certificate	INEP	12	R 10 000 000.00	R 0.00	R 967 563.80	9,68 %	Planning to be revised during midterm budget adjustment budget process	MMC for Electricity, Gas & Water	Energy Department	

Outcome 1: Basic Service Delivery Improvement – 67.00 %

Goal 2: To Promote Local Economic and Social Development

National and Provincial Alignment			District Outcome 5: Safe Communities												
NDP			Chapter 12												
National Outcomes			Outcome 11: Reduce Unemployment												
Back to Basics Goals			Goal 1: Putting people and their concerns first												
Provincial 10 Pillars			Pillar 6: Modernisation of the Economy												
COGTA Key Performance Area			KPA 2: Basic Service Delivery												
Municipality Strategic Goal			Goal 2: To Promote Local Economic and Social Development												
Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
Outcome	Ensure Safer Communities within Merafong City	Number of Merafong City Safety Plans Developed	Approved Merafong Safety Plan	Operational	Number (#)	1.00 #	1.00 #	0.00 #	0.00 #	No Planned Target for this Reporting Period	n/a	n/a	Office of the Municipal Manager	Executive Mayor	
Output	To Ensure that People of the Merafong City are and Feel Safe	Percentage of Public Safety Services Plan Implemented	Monthly Reports	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Public Safety	MMC for Public Safety and Transport	
Sub Output	By-Law Enforcement on Illegal Trading	Number of Street Trading By-Laws Reviewed	Approved By-Laws SLA	Operational	Number (#)	0.00 #	1.00 #	1.00 #	1.00 #	Target Achieved	n/a	n/a	Public Safety	MMC for Local Economic Development	
Sub Output	Law Enforcement Measures	Percentage of By-Laws Enforced	Monthly Reports	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Public Safety	MMC for Public Safety and Transport	
Outcome 5: Safe Communities – 100.00 %															

National and Provincial Alignment		District Outcome 6: Educated Communities									
NDP		Chapter 9									
National Outcomes		Outcome 1: Basic Service Delivery Improvement									
Back to Basics Goals		Goal 2: Supporting the delivery of municipal services to the right quality and standard									
Provincial 10 Pillars		Pillar 6: Modernisation of the Economy									
CCGTA Key Performance Area		KPA 2: Basic Service Delivery									
Municipality Strategic Goal		Goal 2: To Promote Local Economic and Social Development									
Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Actual	Quarterly Performance Achieved	Comment	Reason for Deviation
Outcome	To Improve Basic Education in the West Rand Region	Number of ECDC Awareness Campaigns Conducted	Reports; Attendance Registers	Operational	Number (#)	3.00 #	4.00 #	1.00 #	0.00 #	Target Achieved	Target could not be achieved due to misalignment of activities with the Provincial Departments
Sub Output	Calendar of Events Library	Number of Library Services (Calendar) of Events Developed	Approved Library Calendar of Events	Operational	Number (#)	1.00 #	1.00 #	0.00 #	0.00 #	No Planned Target for this Reporting Period	n/a
Sub Output	Promote Library Programmes	Percentage of Library Programmes as per Monthly Reports	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a
Outcome 6: Educated Communities – 50.00 %											

National and Provincial Alignment			District Outcome 7: Healthy Communities											
NDP	Chapter 10													
National Outcomes	Outcome 2: Accountable Municipal Administrati													
Back to Basics Goals	Goal 1: Putting people and their concerns first													
Provincial 10 Pillars	Pillar 3: Accelerated Social Transformation													
COGTA Key Performance Area	KPA 2: Basic Service Delivery													
Municipality Strategic Goal	Goal 2: To Promote Local Economic and Social Development													
Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Actual	Quarterly Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
Outcome	Healthy Communities	Number of Healthy Communities Approved	Approve Integrated Healthy Communities Plan	Operational	Number (#)	1.00 #	1.00 #	0.00 #	0.00 #	No Planned Target for this Reporting Period	n/a	n/a	Executive Mayor	
Output	Calendar of Events on Health and Social Development	Percentage of Health and Social Development	Monthly Reports; Attendance Registers	Operational	Percentage (%)	93.33 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	MMC for Health and Social Development	
Sub Output	Strengthen Health Programmes: HIV, TB, and Dread Diseases	Percentage of HIV & AIDS Community Based Programs	Quarterly Reports	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Community Services	

Sub Output	Support to Families with Indigent Burials	Percentage of Indigent Burials Assistance to Families	Letters of Request; Quotations; Requisition s; Invoice	Operational Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Community Services	MMC for Health and Social Development
Outcome 7: Healthy Communities – 100.00 %														

National and Provincial Alignment		District Outcome 10: Socially Cohesive Communities												
NDP	Chapter 10													
National Outcomes	Outcome 2: Accountable Municipal Administrative													
Back to Basics Goals	Goal 1: Putting people and their concerns first													
Provincial 10 Pillars	Pillar 3: Accelerated Social Transformation													
CCGTA Key Performance Area	KPA 2: Basic Service Delivery													
Municipality Strategic Goal	Goal 2: To Promote Local Economic and Social Development													
Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Actual	Quarterly Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
Outcome	Healthy and United Social Cohesive Communities	Number of Calendars of Events for Sports Recreation, Arts, Culture and Heritage Developed	Approved Calendar of Events	Operational	Number (#)	1.00 #	1.00 #	0.00 #	0.00 #	No Planned Target for this Reporting Period	n/a	n/a	Executive Mayor	
Output	Calendar of Events for Sports Recreation, Arts, Culture and Heritage	Percentage of Calendar of Events for Sports Recreation, Arts, Culture and Heritage Implemented	Monthly Reports	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	MMC for Health and Social Development	
Sub Output	Maintenance of Merafong Sports Facilities	Percentage of Sports Facilities Maintenance Plan	Approved Maintenance Plan; Monthly Reports	Operational	Percentage (%)	50.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	N/A	N/A	MMC for Integrated Environmental	

	Implemented														Management
Sub Output	Percentage of Sports and Recreation Programmes Implemented	Monthly Reports; Attendance Registers	Operational	Percentage (%)	50.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	MMC for Health and Social Development
Sub Output	Percentage of Arts and Culture Services Provided vs Implemented	Monthly Reports; Attendance Registers	Operational	Percentage (%)	70.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	MMC for Sports, Recreation & Arts & Culture
Sub Output	Maintenance of Community Facilities	Approved Maintenance Plan; Monthly Reports	Operational	Percentage (%)	76.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Not Achieved	n/a	MMC for Roads, Stormwater & Public Works
Outcome 10: Socially Cohesive Communities – 80.00 %															

National and Provincial Alignment		District Outcome 11: Reduce Unemployment													
NDP		Chapter 3													
National Outcomes		Outcome 4: Ethic Administrative and Good Governance													
Back to Basics Goals		Goal 1: Putting people and their concerns first													
Provincial 10 Pillars		Pillar 3: Accelerated Social Transformation													
COGTA Key Performance Area		KPA 3: Local Economic Development (LED)													
Municipality Strategic Goal		Goal 2: To Promote Local Economic and Social Development													
Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
Outcome	Strategic Investment Attraction	Number of Strategic Investment Opportunities Facilitated	Council Resolution	Operational	Number	0.00 #	1.00 #	1.00 #	1.00 #	100.00 %	Target Achieved	n/a	n/a	Office of the Municipal Manager	Executive Mayor
Output	Job Creation through LED Initiatives	Number of Jobs Created through LED Initiatives	Monthly Reports	Operational	Number	140.00 #	300.00 #	75.00 #	75.00 #	100.00 %	Target Achieved	n/a	n/a	Economic Development and Planning	MMC for Local Economic & Rural Development
Sub Output	Reduce Unemployment	Number of Jobs Created through EPWP Programmes	Monthly Reports; Attendance Register	Operational	Number	400.00 #	400.00 #	100.00 #	100.00 #	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	MMC for Integrated Environmental Management
Outcome 11: Reduce Unemployment – 100.00 %															

National and Provincial Alignment		District Outcome 12: Economic Development										
NDP		Chapter 3										
National Outcomes		Outcome 4: Ethic Administrative and Good Governance										
Back to Basics Goals		Goal 2: Supporting the delivery of municipal services to the right quality and standard										
Provincial 10 Pillars		Pillar 1: Radical Economic Transformation										
COGTA Key Performance Area		KPA 1: Municipal Transformation and Organisational Development										
Municipality Strategic Goal		Goal 2: To Promote Local Economic and Social Development										
Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performance Achieved	Comment	Reason for Deviation
Outcome	Development of LED Strategy	Number of LED Strategies Developed	Council Resolution	Operational	Number	0.00 #	1.00 #	0.00 #	0.00 #	No Planned Target for this Reporting Period	n/a	n/a
Output	Promotion and Development of SMMEs	Percentage of Business License Applications and Trading Permits Processed within 30 Days	Business Licenses and Street Trading Application Register	Operational	Percentage (%)	0.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a
Sub Output	Implementation of LED Plan	Number of SMME Workshops Facilitated	Quarterly Reports	Operational	Number	4.00 #	4.00 #	1.00 #	1.00 #	Target Achieved	n/a	n/a
Outcome 12: Economic Development – 100.00 %												

Goal 3: Provision of Institutional Development and Transformation

National and Provincial Alignment		District Outcome 3: Skilled, Capacitated, Competent and Motivated Workforce									
NDP		Chapter 13: Building a Capable Developmental State									
National Outcomes		Outcome 5: Safe Communities									
Back to Basics Goals		Goal 3: Promoting good governance, transparency and accountability									
Provincial 10 Pillars		Pillar 4: Transformation of the State and Governance									
COGTA Key Performance Area		KPA 1: Municipal Transformation and Organisational Development									
Municipality Strategic Goal		Goal 3: To Promote Municipal Transformation and Organisational Development									
Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performance Achieved	Reason for Deviation
Outcome	Ensure and Maintain HR Plan	Percentage of HR Plan Implemented	Approved Plan; Quarterly Reports	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved
Output	Ensure Skilled, Capacitated, Competent, Motivated and Developed Workforce Implemented	Percentage of the Organisation Training Plan; Implement Plan	Approved Training Plan; Training Reports; Attendance Registers	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved
	Lean Organisational Structure	Percentage of Organisational	Approved Plan; Monthly Reports	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved
Sub Output		MMC for Corporate and Shared Services									

	Aligned to the Strategy	Structure Implementation Plan Implemented						Shared Services
	Alignment of Structure to the Strategy / Number of Vacant Budgeted Positions Filled	Percentage of Prioritised Funded Positions on Structure Filled	Signed Item of Prioritised Positions to be Filled; Monthly Reports	Operational Percentage (%)	100.00 %	100.00 %	100.00 %	MMC for Corporate and Shared Services
Sub Output	Improved Labour Relations Management	Number of Local Labour Forum (LLF) Meetings Coordinate d	Notice of the Local Labour Forum Meeting; Agenda; Attendance Register	Operational Number	8.00 #	11.00 #	3.00 #	MMC for Corporate and Shared Services
Sub Output	Creating a Harmonious Working Environment	Percentage of Grievances Attended To within 30 Days	Monthly Report	Operational Percentage (%)	0.00 %	100.00 %	100.00 %	MMC for Corporate and Shared Services
Sub Output	Reduce Referred Labour Matters	Number of Litigation Strategies Approved	Register on Outstanding Matters; Implementation Plan on 21 Matters	Operational Percentage	0.00 #	1.00 #	0.00 #	No Planned Target for this Reporting Period
Output	Employee Safety and Wellness	Number of Reports on OHS Compliance	Quarterly OHS Compliance Audit Reports	Operational Number	0.00 #	4.00 #	1.00 #	Target Achieved
					n/a	n/a	n/a	MMC for Corporate and Shared Services

Outcome 3: Skilled, Capacitated, Competent and Motivated Workforce – 100.00 %

National and Provincial Alignment		District Outcome 14: Institutional Planning and Transformation											
NDP		Chapter 13: Building a Capable Developmental State											
National Outcomes		Outcome 9: A Responsive, Accountable, Effective and Efficient Local Government System											
Back to Basics Goals		Goal 3: Promoting good governance, transparency and accountability											
Provincial 10 Pillars		Pillar 1: Radical Economic Transformation											
COGTA Key Performance Area		KPA 1: Municipal Transformation and Organisational Development											
Municipality Strategic Goal		Goal 3: To Promote Municipal Transformation and Organisational Development											
Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performance Achieved	Reason for Deviation	Corrective Measure	Responsible Department
Outcome	Institutional Planning and Transformation	Percentage of Financial Policies Reviewed	Monthly Reports	Operational	Percentage (%)	100.00 %	100.00 %	0.00 %	0.00 %	No Planned Target for this Reporting Period	n/a	n/a	Executive Mayor
Output	Quarterly Performance Report	Number of Organisational Performance Reports Submitted to Council	Mid-Term Performance Report, Annual Performance Report, Council Resolution	Operational	Number (#)	2.00 #	2.00 #	1.00 #	1.00 #	Target Achieved	n/a	n/a	Office of the Chief Operating Officer
Sub Output	Implementation of IDP Process Plan	Percentage of IDP Process Plan Implemented by Council	Report on Activities Implemented as per Process Plan	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Municipal Manager
Sub Output	Effective and of IGR Plan	Percentage of IGR Plan	Monthly Reports	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Executive Mayor

	Efficient IGR Model	Implemented						Municipal Manager		
Sub Output	Effective and Efficient IGR Model	Number of IGR Plans Approved	Approved IGR Plan	Operational	Number (#)	1.00 #	1.00 #	1.00 #	n/a	Office of the Municipal Manager
Output	Service Delivery Improvement through Effective Customer Care	Percentage of Calls Received vs Reported to Relevant Departments	Monthly Reports; Register	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	n/a	MMC for Corporate and Shared Services
Sub Output	Service Delivery Improvement through Effective Customer Care	Percentage of Feedback Given to Complaintants within 7 days	Monthly Reports; Register	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	n/a	Office of the Chief Operating Officer
Sub Output	ICT Services	Percentage of Information Communication Technology Master System Plan Implemented	Monthly Reports	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	n/a	MMC for Corporate and Shared Services
Sub Output	Implementation of Communication Plan	Percentage of Communication Plan Implemented	Monthly Reports	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	n/a	MMC for Corporate and Shared Services

	Ensure Effective and Efficient Fleet Management	Percentage of Fleet Management Plan Implemented	Monthly Reports	Operational Percentage (%)	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	Corporate and Shared Services	MMC for Corporate and Shared Services
Sub Output					100.00 %	100.00 %	100.00 %	100.00 %	n/a		
Outcome 14: Institutional Planning and Transformation – 100.00 %											

Goal 4: To Provide Municipal Financial Viability and Management

National and Provincial Alignment		District Outcome 13: Robust Financial Administration									
NDP	Chapter 14										
National Outcomes	Outcome 9: A Responsive, Accountable, Effective and Efficient Local Government System										
Back to Basics Goals	Goal 3: Promoting good governance, transparency and accountability										
Provincial 10 Pillars	Pillar 4: Transformation of the State and Governance										
COGTA Key Performance Area	KPA 1: Municipal Transformation and Organisational Development										
Municipality Strategic Goal	Goal 4: To Provide Municipal Financial Viability and Management										
Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performance Achieved	Comment
Outcome	Robust Financial Administration	Percentage Compliance to Financial Recovery Plan Requirements	Monthly Reports	Operational	Percentage (%)	0.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved
Output	Resolved of Prior Year Audit Findings	Percentage of Prior Year Audit Findings Resolved (OPCA)	OPCA Action Plan; Monthly Reports	Operational	Percentage (%)	47.00 %	100.00 %	0.00 %	0.00 %	0.00 %	No Planned Target for this Reporting Period
Sub Output	Robust Financial Administration	Number of Annual Financial Statements 2023 / 2024 Submitted by Due Date	Annual Financial Statements	Operational	Number	1.00 #	1.00 #	0.00 #	0.00 #	100.00 %	Target Achieved
										n/a	Finance Department
										n/a	MMC for Finance
										n/a	MMC for Finance

	Robust Financial Administration	Percentage of Debt Coverage	Section 71 & Section 52 Monthly Reports	Operational Percentage (%)	43.00 %	14.00 %	0.00 %	0.00 %		No Planned Target for this Reporting Period	n/a	n/a	Finance Department	MMC for Finance
Sub Output	Robust Financial Administration	Percentage of Outstanding Service Debtors to Revenue	Section 71 & Section 52 Monthly Reports	Operational Percentage (%)	38.91 %	30.00 %	30.00 %	7.36 %		Target Not Achieved	n/a	n/a	Finance Department	MMC for Finance
Sub Output	Robust Financial Administration	Cash vs Cost Coverage Ratio Achieved	Section 71 & Section 52 Monthly Reports	Operational Percentage	24.00 %	1.20 %	0.00 %	0.00 %		No Planned Target for this Reporting Period	n/a	n/a	Finance Department	MMC for Finance
Sub Output	Robust Financial Administration	Percentage Collection Rate	Section 71 & Section 52 Monthly Reports	Operational Percentage (%)	53.26 %	60.00 %	60.00 %	56.00 %		Target Not Achieved	n/a	n/a	Finance Department	MMC for Finance
Output	Sound Financial Management	Audit Opinion Received	2023 / 2024 Auditor General Report	Operational Number	0.00 #	1.00 #	1.00 #	1.00 #		Target Achieved	n/a	n/a	Finance Department	MMC for Finance
Sub Output	Management Financial Controls and Reporting	Number of Budget Performance Reports on Financial Operations Submitted	Section 71 Monthly Reports; Section 72 Midterm Report; Section 52 Reports; Quarterly Reports	Operational Number	16.00 #	16.00 #	4.00 #	4.00 #		Target Achieved	n/a	n/a	Finance Department	MMC for Finance

Output	Revenue Collected vs Targeted	Percentage of Revenue Collected from Payment of Traffic Fines Issued vs Monthly Target	Monthly Reports	Operational Percentage (%)	74.78 %	100.00 %	100.00 %	100.00 %	100.00 %	n/a	MMC for Public Safety and Transport
Sub Output	Implementation of Debt Collection	Percentage of Outstanding Debtors for more than 90 days Collected	Debt Collection Reports	Operational Percentage (%)	65.73 %	70.00 %	70.00 %	6.83 %	11.05 %	Target Achieved	MMC for Finance
Sub Output	Cost Efficiencies	Percentage of Labour Cost to Total Expenditure	Section 71 / 52 Reports	Operational Percentage (%)	26.60 %	30.00 %	30.00 %	30.00 %	100.00 %	Target Achieved	MMC for Finance
Sub Output	Bad Debts Written-off	Percentage of Bad Debt Written-Off vs Provision	Council Resolution	Operational Percentage (%)	100.00 %	80.00 %	0.00 %	0.00 %	0.00 %	No Planned Target for this Reporting Period	MMC for Finance
Sub Output	Timeous payments to creditors	Average Number of Days for Creditors Payments Made	Section 71 / 52 Reports	Operational Day(s)	130 day(s)	30 day(s)	120 day(s)	25.00 %	Target Achieved	Low cashflow	MMC for Finance
Output	Ensure efficient budget management within	Percentage of Operational Budget	Section 71 / 52 Report	Operational Percentage (%)	59.64 %	90.00 %	90.00 %	115.12 %	98.76 %	Target Achieved	MMC for Finance

	Procurement Plan											
Sub Output	Increasing Sourcing of Goods and Services from Local Suppliers	Percentage of Suppliers Appointed through Procurement Process	Section 71 / 52 Report	Operational	Percentage (%)	33.33 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	MMC for Finance Department
Sub Output	Provision of Free Basic Services to Indigents	Percentage of Registered Indigent Provided with Free Basic Services	Monthly Report	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	MMC for Finance Department
Sub Output	Contract Management	Percentage of Contract Management System Implemented	Quarterly Contract Register	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	MMC for Corporate and Municipal Shared Services
Outcome 13: Robust Financial Administration – 65.00 %												

Goal 5: To Provide Good Governance and Public Participation

National and Provincial Alignment		District Outcome 2: Accountable Municipal Administrative	
NDP		Chapter 14	
National Outcomes		Outcome 9: A Responsive, Accountable, Effective and Efficient Local Government System	
Back to Basics Goals		Goal 3: Promoting good governance, transparency and accountability	
Provincial 10 Pillars		Pillar 4: Transformation of the State and Governance	
COGTA Key Performance Area		KPA 4: Municipal Financial Viability and Management	
Municipality Strategic Goal		Goal 5: To Provide Good Governance and Public Participation	

Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
Outcome	Conduct Initiatives to Ensure Accountability	Number of Public Participation in Imbizo's Conducted	Signed Item; Attendance Registers	Operational	Number	2.00 #	4.00 #	1.00 #	1.00 #	100.00 %	Target Achieved	n/a	n/a	Office of the Municipal Manager	Executive Mayor
Output	Implement Programmes to Maintain Active Citizenry	Percentage of Special Mayoral Programmes Implemented	Operational Plan; Quarterly Report on Programmes	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Executive Mayor	Executive Mayor
Sub Output	Implement Programmes to Promote Sustainability	Percentage of Ward Committee Support Programmes	Operational Plan; Attendance Registers	Operational	Percentage (%)	0.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Speaker	Speaker

Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performance Achieved	Comment	Reason for Deviation	Corrective Measure	Department	Responsibility	Political Oversight	
	Implementation of Governance for Local Communities	Implemented	Signed Items														
Sub Output	Implement Programmes to Promote Sustainable Governance for Local Communities	Percentage of Ward Committee Issues Received vs Reported to Relevant Departments	Ward Committee Complaints Registers	Operational	Percentage (%)	0.00 %	100.00 %	100.00 %	98.67 %	98.67 %	Target Not Achieved	Ward 4 did not submit the report	Reported the matter to the ward Councillor	Office of the Speaker	Office of the Speaker	Office of the Speaker	Political Oversight
Sub Output	Improved Stakeholder Relations in Merafong City Local Cooperative Governance	Number of Community Meetings Held by Ward Councillors	Year Planner; Attendance Registers; Notices	Operational	Number	32.00 #	112.00 #	28.00 #	8.00 #	32.14 %	Target Not Achieved	Some Ward Councillors did not submit the report	The Speaker will convene the ward Councillors after recess	Office of the Speaker	Office of the Speaker	Office of the Speaker	Political Oversight
Output	Promote Legislative Compliance & Good Governance	Number of Reports Required in terms of Legislation Submitted Timously	Report; Proof of Submission	Operational	Number	20.00 #	20.00 #	4.00 #	4.00 #	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	Office of the Chief Operating Officer	Office of the Chief Operating Officer	Political Oversight

Outcome 2: Accountable Municipal Administration – 67.00 %

National and Provincial Alignment		District Outcome 4: Ethic Administrative and Good Governance									
NDP		Chapter 14									
National Outcomes		Outcome 9: A Responsive, Accountable, Effective and Efficient Local Government System									
Back to Basics Goals		Goal 3: Promoting good governance, transparency and accountability									
Provincial 10 Pillars		Pillar 4: Transformation of the State and Governance									
COGTA Key Performance Area		KPA 5: Good Governance and Public Participation									
Municipality Strategic Goal		Goal 5: To Provide Good Governance and Public Participation									
Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performance Achieved	Reason for Deviation
Outcome	Ethical Administration and Good Governance	Number of Ethics Management Activities Implemented in Accordance with Plan	Quarterly Reports	Operational	Number	10.00 #	10.00 #	2.00 #	2.00 #	100.00 %	Target Achieved
Output	Corruption Free Municipal Environment	Percentage of Alleged (Reported) Cases of Corruption Investigated	Quarterly Fraud Hotline Report	Operational	Percentage (%)	100.00 %	100.00 %			100.00 %	Target Achieved
Sub Output	Anti-Corruption Programmes	Number of Quarterly Reports on Status of Investigations for Complaints Received	Quarterly Reports	Operational	Number	4.00 #	4.00 #	1.00 #	1.00 #	100.00 %	Target Achieved

Sub Output	Good Governance	Percentage of Internal Audit Plan Implemented	Operational Plan; Approved Reports	Operational (%)	Percentage (%)	96.66 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Municipal Manager	Executive Mayor
Sub Output	Effective Risk Management within Municipality	Percentage of Enterprise Risk Management Plan Implemented	Quarterly Reports	Operational (%)	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	n/a	Office of the Chief Operating Officer	MMC for Corporate and Shared Services
Outcome 4: Ethic Administrative and Good Governance – 100.00 %															

Goal 6: To Provide an Integrated Spatial Development Framework

National and Provincial Alignment		District Outcome 8: Sustainable Environment									
NDP		Chapter 5									
National Outcomes		Outcome 10: Socially Cohesive Communities									
Back to Basics Goals		Goal 2: Supporting the delivery of municipal services to the right quality and standard									
Provincial 10 Pillars		Pillar 2: Accountable Municipal Administrative									
COGTA Key Performance Area		KPA 4: Municipal Financial Viability and Management									
Municipality Strategic Goal		Goal 6: To Provide Basic Service Delivery									
Planning Level	Planning Statement	Indicator	Evidence	Type	Measurement	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performance Achieved	Reason for Deviation
Outcome	Ensure Compliance to Environmental Legislation	Number of Environmental Operational Plans Compiled for Merafong City	Approved Environmental Management Plans	Operational	Number	1.00 #	1.00 #	0.00 #	0.00 #	No Planned Target for this Reporting Period	n/a
Output	Ensure Compliance to Environmental Legislation	Percentage of Environmental Audits Conducted vs Planned	Environmental Audit Reports	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a
Sub Output	Ensure Compliance to Sustainable Environmental	Percentage of Non-Compliance Detected vs Non-Compliance Notices	Environmental Contravention Register, Inspection Report;	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a

	Legislation s	Issued within 7 days of Identificatio n	Statutory Notices									
Sub Output	Maintenanc e of Parks	Percentage of Parks and Cemeteries Maine nanc e Plan Implemen ted	Monthly Reports signed off by COO	Operational Percentage (%)	59.74 %	100.00 %	100.00 %	91.77 %	91.77 %	Target Not Achieved	Requested submitted to procure new machinery	MMC for Integrated Environment al Manage ment
Sub Output	Maintenanc e Town Entrances	Percentage of Town Beautificati on Maintained	Monthly Reports signed off by COO	Operational Percentage (%)	0.00 %	100.00 %	100.00 %	0.00 %	0.00 %	Target Not Achieved	Awaiting the procureme nt process to be completed by SCM	Office of the Chief Operating Officer
Outcome 8: Sustainable Environment – 50.00 %												

National and Provincial Alignment		District Outcome 9: Build Spatially Integrated Communities												
NDP	Chapter 8													
National Outcomes	Outcome 9: A Responsive, Accountable, Effective and Efficient Local Government System													
Back to Basics Goals	Goal 2: Supporting the delivery of municipal services to the right quality and standard													
Provincial 10 Pillars	Pillar 7: Modernisation of Human Settlements and Urban Development													
COGTA Key Performance Area	KPA 3: Local Economic Development (LED)													
Municipality Strategic Goal	Goal 6: To Provide Basic Service Delivery													
Planning Level	Planning Statement	Indicator	Evidence	Type	Unit of Measurement	Baseline	Annual Target	Quarterly Target	Quarterly Actual	Quarterly Performance Achieved	Reason for Deviation	Corrective Measure	Responsible Department	Political Oversight
Outcome	Build Spatially Integrated Communities	Number of Spatial Developments Reviewed	Council Resolution; SDF Document	Operational	Number	1.00 #	1.00 #	0.00 #			No Planned Target for this Reporting Period	n/a	Economic Development and Planning	Executive Mayor
Output	Provision of Municipal Land and Properties for Development	Number of Municipal Land Acquisition and Disposal Policies Developed	Council Resolution	Operational	Number	1.00 #	1.00 #	0.00 #			Item to be approved in the next council meeting	Planning to be revised during midterm	Economic Development and Planning	MMC for Human Settlements
Sub Output	Management of Municipal Owned Investment Properties	Percentage of Occupation Rate of Community Rental Units	Monthly Occupation Reports	Operational	Percentage (%)	90.00 %	90.00 %	90.00 %			Target Achieved	n/a	Economic Development and Planning	MMC for Human Settlements
Sub Output	Implementation of the Principle of Completion	Percentage of Completed Applications	Processed Record of	Operational	Percentage (%)	100.00 %	100.00 %	100.00 %			Target Achieved	n/a	Economic Development	MMC for Local Economic

	Administrative Justice as per the SPLUMA (2016)	Application Submissions Submitted vs Application Processed within 60 days	Decision: Application Register by the ED				nt and Planning	& Rural Development
Sub Output	Implementation of SPLUMA Regulatory Framework	Percentage of Statutory Notices Issued within 7 days in term of Illegal Land Use Detected	Progress Report on Statutory Notices; Use of Register; Inspection Reports	Percentage (%)	100.00 %	100.00 %	Economic Development and Planning	MMC for Local Economic & Rural Development
Sub Output	Implementation of SPLUMA Regulatory Framework	Percentage of Statutory Notices Issued within 14 days in term of Illegal Buildings Identified; Detection	Progress Report on Statutory Notices; Illegal Buildings Identified; Inspection Register	Percentage (%)	100.00 %	100.00 %	Economic Development and Planning	MMC for Local Economic & Rural Development
Output	Building Plans Processed in Accordance with Legislative Timeframes	Percentage of Building Inspections Conducted vs Applied for within 30 days	Building Application Forms; Inspection Reports	Percentage (%)	100.00 %	100.00 %	Economic Development and Planning	MMC for Human Settlements
Sub Output	Approved Building Plans	Percentage of Building Plans Processed	Building Plans Application Register	Percentage (%)	100.00 %	100.00 %	Economic Development and Planning	MMC for Human Settlements

	(<500m ²) within 30 days														
Sub Output	Approved Building Plans	Percentage of Building Plans Processed (>500m ²) within 60 days	Building Plans Application Register, Letters of Applicants	Operational Percentage (%)	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	Target Achieved	n/a	Economic Development and Planning
Output	Provision of Housing Reduction in Housing Backlog	Turnaround Time (Days) in Processing New Housing Applications	Application Forms, Housing Waiting Lists	Operational Day(s)	7 day(s)	7 day(s)	7 day(s)	7 day(s)	7 day(s)	7 day(s)	7 day(s)	7 day(s)	Target Achieved	n/a	Economic Development and Planning
Sub Output	Reduction of Number of Title Deeds in the Possession of the Municipality	Number of Title Deeds Issued to Beneficiaries	Signed Acceptance Notes	Operational Number	400.00 #	600.00 #	150.00 #	150.00 #	150.00 #	150.00 #	150.00 #	100.00 %	Target Achieved	n/a	Economic Development and Planning
Sub Output	Revitalisation of Distressed Mining Towns (Informal Settlement Management)	Number of Informal Settlements	Informal Settlement Registered Databases Updated	Operational Number	0.00 #	1.00 #	0.00 #	0.00 #	0.00 #	0.00 #	0.00 #	No Planned Target for this Reporting Period	n/a	Economic Development and Planning	
Sub Output	Addressing Housing Backlog	Number of Housing Plans Reviewed	Revised Housing Plan Submitted	Operational Number	1.00 #	1.00 #	0.00 #	0.00 #	0.00 #	0.00 #	0.00 #	No Planned Target for this Reporting Period	n/a	Economic Development and Planning	

Outcome 9: Build Spatially Integrated Communities – 90.00 %

Outcome 9: Build Spatially Integrated Communities – 90.00 %

10. MOTIVATION

The report reflects the organisational performance achieved based on the approved SDBIP. All data is supported by the relevant evidence submitted and maintained by the departments.

11. COMMUNICATIONS IMPLICATIONS

The report was submitted to Internal Audit as a second level of assurance and the Performance Audit Committee who report to Council as a third level of assurance.

12. OTHER DEPARTMENTS CONSULTED

All Municipal Departments formed part of the compilation of the report and were consulted throughout the process.

13. RECOMMENDATIONS

- That the Quarter 2 Performance Report for the 2024 / 2025 financial year be approved
- report be published in compliance with Section 21 of the Municipal Systems Act 2000.